Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,429	2,078	-31%	▼
	Admits	955	1,470	-35%	▼
	Discharges	999	1,478	-32%	▼
	Service Hours	18,032	32,835	-45%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	1,176	81.8%
	Other	248	17.3%
Mental Health			
	Case Management	13	0.9%

Consumer Satisfaction Survey   (Based on 140 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Participation in Treatment		99%	80%	92%
✔ General Satisfaction		99%	80%	92%
✔ Quality and Appropriateness		99%	80%	93%
✔ Overall		97%	80%	91%
✔ Respect		97%	80%	91%
✔ Access		96%	80%	88%
✔ Recovery		88%	80%	79%
✔ Outcome		83%	80%	83%

▬ Satisfied %	│ Goal %	▬ 0-80%	▬ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	123	9%	14%
26-34	472	33%	24%
35-44	366	26%	20%
45-54	327	23%	22%
55-64	136	10%	16%
65+	5	0%	5%

Gender

Gender	#	%	State Avg
Male	787	55%	60%
Female	640	45%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,181	83%	74%
Hispanic-Other	183	13%	7%
Unknown	40	3%	6%
Hisp-Puerto Rican	24	2%	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race

Race	#	%		State Avg
White/Caucasian	1,135	79%	▲	65%
Black/African American	196	14%		17%
Unknown	41	3%		3%
Multiple Races	34	2%		1%
Other	16	1%	▼	13%
Am. Indian/Native Alaskan	3	0%		1%
Asian	2	0%		1%
Hawaiian/Other Pacific Islander	2	0%		0%

▬ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	449	711	-37%	▼
Admits	303	472	-36%	▼
Discharges	288	507	-43%	▼
Service Hours	6,323	10,691	-41%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	64%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		139	48%	50%	52%	-2%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		406	88%	60%	66%	28%	▲
✓	Employed		115	25%	20%	22%	5%	
🔴	Stable Living Situation		360	78%	80%	83%	-2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		173	96%	90%	91%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢		▢	▢	▢	▢	▢	89%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 17 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	738	1,117	-34%	▼
Admits	538	831	-35%	▼
Discharges	568	819	-31%	▼
Service Hours	11,709	22,144	-47%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		608	78%	50%	80%	28%	▲
✔	Self Help		606	78%	60%	79%	18%	▲
●	Employed		110	14%	20%	15%	-6%	
●	Stable Living Situation		501	64%	80%	66%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		193	91%	90%	91%	1%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		74%	74%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

NHDTP
Advanced Behavioral Health
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	7	86%	▲
Admits	4	4	0%	
Discharges	-	-		
Service Hours	-	-		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		1	8%	20%	11%	-12%	▼
🔴 Social Support		1	8%	60%	62%	-52%	▼
🔴 Stable Living Situation		1	8%	80%	80%	-72%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	64%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	68%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■		■						■	33%
Discharges										0%
Services										0%

■ 1 or more Records Submitted to DMHAS
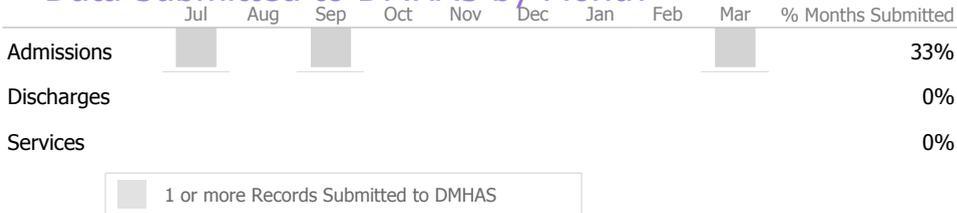
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Other - Conversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	248	295	-16%	▼
Admits	110	163	-33%	▼
Discharges	143	152	-6%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 1 Active Conversion Programs