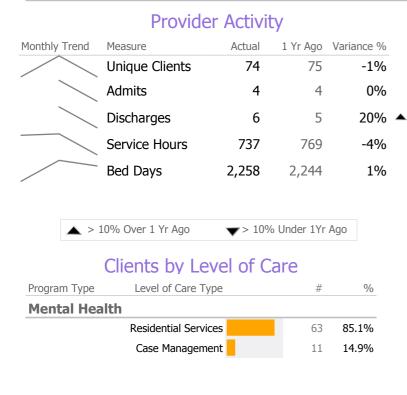# St. Vincent DePaul Mission of Waterbury Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	74	75	-1%	
	Admits	4	4	0%	
	Discharges	6	5	20%	▲
	Service Hours	737	769	-4%	
	Bed Days	2,258	2,244	1%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		63	85.1%
	Case Management		11	14.9%

Consumer Satisfaction Survey   (Based on 60 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		92%	80%	93%
✔	Overall		92%	80%	91%
✔	Access		92%	80%	88%
✔	Participation in Treatment		90%	80%	92%
✔	General Satisfaction		88%	80%	92%
✔	Respect		88%	80%	91%
✔	Recovery		85%	80%	79%
✔	Outcome		82%	80%	83%

Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	5	7%	12%
26-34	12	16%	22%
35-44	12	16%	19%
45-54	20	27%	23%
55-64	20	27%	18%
65+	5	7%	6%

Gender

Gender	#	%	State Avg
Male	46	62%	58%
Female	28	38%	42%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	61	82%	75%
Hisp-Puerto Rican	11	15%	12%
Hispanic-Other	2	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race

Race	#	%	State Avg
White/Caucasian	43	58%	65%
Black/African American	19	26%	16%
Other	12	16%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Casa De Rosa 519240
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	▲
Admits	1	2	-50%	▼
Discharges	1	2	-50%	▼
Bed Days	736	679	8%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates ✓		100%	95%

Cooccurring		Actual	State Avg
MH Screen Complete ✓		100%	88%
SA Screen Complete ✓		100%	90%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis ✓		100%	98%
Valid Axis V GAF Score ✓		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▪		33%
Discharges		▪		33%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	80%	92%	20%	▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	91%	15%	▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		8	89%	60%	80%	29%	▲
✓ Stable Living Situation		9	100%	90%	98%	10%	
● Improved/Maintained Axis V GAF Score		4	67%	95%	62%	-28%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	692 days	0.9	100%	90%	95%	10%

▫ < 90%   ▪ 90-110%   ▪ >110%

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Group Home Programs

Cornerstone 519250
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	18	6%	
Admits	3	-		
Discharges	3	1	200%	▲
Bed Days	1,522	1,565	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	90%
✔ SA Screen Complete		100%	89%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	67%	60%	73%	7%	
●	Follow-up within 30 Days of Discharge		1	50%	90%	81%	-40%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		19	100%	60%	85%	40%	▲
✔	Stable Living Situation		18	95%	95%	97%	0%	
●	Employed		2	11%	25%	7%	-14%	▼
●	Improved/Maintained Axis V GAF Score		13	93%	95%	66%	-2%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		18	920 days	0.9	92%	90%	91%	2%

▨ < 90%	▨ 90-110%	▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▨	▨	67%
Discharges	▨	▨		67%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▨ Actual	│ Goal	✔ Goal Met	● Below Goal

* State Avg based on 74 Active Supervised Apartments Programs

Society of Support 519551
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
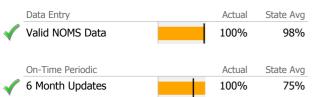Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	146	141	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		11	100%	85%	79%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		11	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	75%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Steppingstone 519-260
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	37	0%	
Admits	-	2	-100%	▼
Discharges	2	1	100%	▲
Service Hours	592	628	-6%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		100%	89%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		N/A	82%
SA Screen Complete		N/A	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges		▪		33%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	50%	50%	92%	0%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		35	95%	60%	87%	35%	▲
✔ Stable Living Situation		37	100%	85%	93%	15%	▲
● Employed		4	11%	25%	14%	-14%	▼
● Improved/Maintained Axis V GAF Score		29	91%	95%	75%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		35	100%	90%	95%	10%

▲ > 10% Over	▼ < 10% Under

▬ Actual	│ Goal	✔ Goal Met	● Below Goal

* State Avg based on 39 Active Residential Support Programs