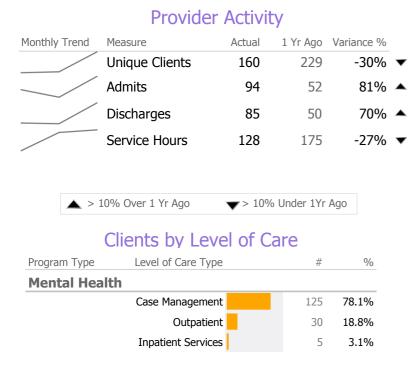# Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	160	229	-30%	▼
	Admits	94	52	81%	▲
	Discharges	85	50	70%	▲
	Service Hours	128	175	-27%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	125	78.1%
	Outpatient	30	18.8%
	Inpatient Services	5	3.1%

Client Demographics

Age

Age	#	%	State Avg
18-25	4	3%	12%
26-34	22	14%	22%
35-44	37	23%	19%
45-54	46	29%	23%
55-64	40	25%	18%
65+	11	7%	6%

Gender

Gender	#	%		State Avg
Female	87	55%	▲	42%
Male	72	45%	▼	58%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	137	86%	▲	75%
Unknown	17	11%		6%
Hisp-Puerto Rican	4	3%		12%
Hispanic-Other	2	1%		7%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race	#	%		State Avg
White/Caucasian	139	87%	▲	65%
Black/African American	15	9%		16%
Asian	3	2%		1%
Other	2	1%	▼	13%
Am. Indian/Native Alaskan	1	1%		1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

▮ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	9	700%	▲
Admits	35	3	1067%	▲
Discharges	26	-		
Service Hours	95	51	89%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	46%	50%	50%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		16	22%	20%	9%	2%
✓ Stable Living Situation		58	81%	80%	72%	1%
● Social Support		14	19%	60%	57%	-41% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		81%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		39	85%	90%	58%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

ED-Case Management-O+E
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	28	89%	▲
Admits	59	30	97%	▲
Discharges	59	29	103%	▲
Service Hours	33	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		41	77%	50%	93%	27%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs