

### Provider Activity

| Monthly Trend | Measure         | Actual | 1 Yr Ago | Variance % |   |
|---------------|-----------------|--------|----------|------------|---|
|               | Unique Clients  | 1,260  | 1,114    | 13%        | ▲ |
|               | Admits          | 271    | 286      | -5%        |   |
|               | Discharges      | 206    | 259      | -20%       | ▼ |
|               | Service Hours   | 3,961  | 3,437    | 15%        | ▲ |
|               | Bed Days        | 4,835  | 5,555    | -13%       | ▼ |
|               | S.Rehab/PHP/IOP | 383    | 356      | 8%         |   |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 225 FY16 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Respect                     |                      | 94%         | 80%    | 91%       |
| ✓ Overall                     |                      | 94%         | 80%    | 91%       |
| ✓ Quality and Appropriateness |                      | 94%         | 80%    | 93%       |
| ✓ Participation in Treatment  |                      | 93%         | 80%    | 92%       |
| ✓ Outcome                     |                      | 92%         | 80%    | 83%       |
| ✓ General Satisfaction        |                      | 92%         | 80%    | 92%       |
| ✓ Recovery                    |                      | 87%         | 80%    | 79%       |
| ✓ Access                      |                      | 86%         | 80%    | 88%       |

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

| Program Type     | Level of Care Type            | #     | %     |
|------------------|-------------------------------|-------|-------|
| <b>Addiction</b> | Medication Assisted Treatment | 1,005 | 70.9% |
|                  | Outpatient                    | 246   | 17.3% |
|                  | Residential Services          | 104   | 7.3%  |
|                  | IOP                           | 63    | 4.4%  |

### Client Demographics

| Age   | #   | %   | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 70  | 6%  | 12%       |
| 26-34 | 270 | 22% | 22%       |
| 35-44 | 289 | 23% | 19%       |
| 45-54 | 328 | 26% | 23%       |
| 55-64 | 257 | 20% | 18%       |
| 65+   | 40  | 3%  | 6%        |

| Gender      | #   | %   | State Avg |
|-------------|-----|-----|-----------|
| Male        | 896 | 71% | ▲ 58%     |
| Female      | 363 | 29% | ▼ 42%     |
| Transgender |     |     | 0%        |

| Ethnicity         | #   | %   | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic      | 838 | 67% | 75%       |
| Hisp-Puerto Rican | 288 | 23% | ▲ 12%     |
| Hispanic-Other    | 118 | 9%  | 7%        |
| Hispanic-Mexican  | 11  | 1%  | 1%        |
| Hispanic-Cuban    | 5   | 0%  | 0%        |
| Unknown           |     |     | 6%        |

| Race                            | #     | %   | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian                 | 1,002 | 80% | ▲ 65%     |
| Black/African American          | 245   | 19% | 16%       |
| Asian                           | 8     | 1%  | 1%        |
| Am. Indian/Native Alaskan       | 4     | 0%  | 1%        |
| Hawaiian/Other Pacific Islander | 1     | 0%  | 0%        |
| Multiple Races                  |       |     | 1%        |
| Other                           |       |     | ▼ 13%     |
| Unknown                         |       |     | 3%        |

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

| Measure                   | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients            | 29     | 14       | 107% ▲     |
| Admits                    | 19     | 9        | 111% ▲     |
| Discharges                | 13     | 12       | 8%         |
| Service Hours             | -      | -        |            |
| Social Rehab/PHP/IOP Days | 153    | 96       | 59% ▲      |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 96%       |
| Valid TEDS Data | 100%   | 99%       |

  

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 0%     | 2%        |

  

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 97%       |
| SA Screen Complete | 100%   | 97%       |

  

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 85%       |
| Valid Axis V GAF Score | 100%   | 85%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully      |                    | 7      | 54%      | 50%    | 61%       | 4%             |
| ● Follow-up within 30 Days of Discharge |                    | 5      | 71%      | 90%    | 53%       | -19%           |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested                         |                    | 29     | 97%      | 75%    | 94%       | 22%            |
| ✓ Stable Living Situation              |                    | 30     | 100%     | 95%    | 91%       | 5%             |
| ● Abstinence/Reduced Drug Use          |                    | 11     | 37%      | 55%    | 45%       | -18%           |
| ● Self Help                            |                    | 11     | 37%      | 60%    | 32%       | -23%           |
| ● Improved/Maintained Axis V GAF Score |                    | 12     | 63%      | 75%    | 72%       | -12%           |
| ● Employed                             |                    | 3      | 10%      | 50%    | 33%       | -40%           |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 7      | 41%      | 90%    | 61%       | -49%           |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 638    | 562      | 14% ▲      |
| Admits         | 72     | 64       | 13% ▲      |
| Discharges     | 41     | 36       | 14% ▲      |
| Service Hours  | 1,670  | 1,449    | 15% ▲      |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 99%    | 99%       |
| Valid TEDS Data         | 100%   | 99%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 69%    | 87%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 98%       |
| SA Screen Complete      | 100%   | 98%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 100%      |
| Valid Axis V GAF Score  | 100%   | 100%      |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 17     | 41%      | 50%    | 46%       | -9%            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 485    | 75%      | 50%    | 73%       | 25% ▲          |
| Not Arrested                         |                    | 618    | 96%      | 75%    | 95%       | 21% ▲          |
| Stable Living Situation              |                    | 611    | 95%      | 90%    | 95%       | 5%             |
| Employed                             |                    | 270    | 42%      | 40%    | 44%       | 2%             |
| Improved/Maintained Axis V GAF Score |                    | 452    | 82%      | 75%    | 88%       | 7%             |
| Self Help                            |                    | 328    | 51%      | 60%    | 53%       | -9%            |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 556    | 92%      | 90%    | 81%       | 2%             |

### Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year    |                    | 452    | 71%      | 50%    | 66%       | 21% ▲          |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 28 Active Methadone Maintenance Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20     | 19       | 5%         |
| Admits         | 12     | 12       | 0%         |
| Discharges     | 5      | 10       | -50% ▼     |
| Service Hours  | 105    | 109      | -4%        |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 99%    | 96%       |
| Valid TEDS Data | 100%   | 92%       |

  

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 0%     | 45%       |

  

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 96%       |
| SA Screen Complete | 100%   | 96%       |

  

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 99%       |
| Valid Axis V GAF Score | 100%   | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 2      | 40%      | 50%    | 51%       | -10% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 20     | 95%      | 75%    | 83%       | 20% ▲          |
| Stable Living Situation              |                    | 21     | 100%     | 95%    | 83%       | 5%             |
| Abstinence/Reduced Drug Use          |                    | 9      | 43%      | 55%    | 51%       | -12% ▼         |
| Employed                             |                    | 7      | 33%      | 50%    | 40%       | -17% ▼         |
| Self Help                            |                    | 7      | 33%      | 60%    | 23%       | -27% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 6      | 50%      | 75%    | 52%       | -25% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 12     | 75%      | 90%    | 68%       | -15% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 9      | 75%      | 75%    | 77%       | 0%             |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16     | 16       | 0%         |
| Admits         | 10     | 7        | 43% ▲      |
| Discharges     | 7      | 7        | 0%         |
| Bed Days       | 818    | 798      | 3%         |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 98%       |
| Valid TEDS Data | 100%   | 98%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 20%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 91%       |
| SA Screen Complete | 100%   | 92%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 100%      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 6      | 86%      | 70%    | 69%       | 16% ▲          |
| ✓ No Re-admit within 30 Days of Discharge |                    | 7      | 100%     | 85%    | 92%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 4      | 67%      | 90%    | 59%       | -23% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Abstinence/Reduced Drug Use          |                    | 11     | 69%      | 70%    | 70%       | -1%            |
| ✓ Improved/Maintained Axis V GAF Score |                    | 7      | 100%     | 95%    | 79%       | 5%             |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 10   | 93 days | 0.6      | 89%      | 90%    | 77%       | -1%            |

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 22     | 11       | 100%       | ▲ |
| Admits         | 10     | 1        | 900%       | ▲ |
| Discharges     | 8      | 8        | 0%         |   |
| Service Hours  | 105    | 47       | 122%       | ▲ |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 99%    | 96%       |
| Valid TEDS Data         | 100%   | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 0%     | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 96%       |
| SA Screen Complete      | 100%   | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | 100%   | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 7      | 88%      | 50%    | 51%       | 38% ▲          |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 18     | 82%      | 75%    | 83%       | 7%             |
| Stable Living Situation              |                    | 22     | 100%     | 95%    | 83%       | 5%             |
| Abstinence/Reduced Drug Use          |                    | 11     | 50%      | 55%    | 51%       | -5%            |
| Improved/Maintained Axis V GAF Score |                    | 8      | 67%      | 75%    | 52%       | -8%            |
| Employed                             |                    | 1      | 5%       | 50%    | 40%       | -45% ▼         |
| Self Help                            |                    | 2      | 9%       | 60%    | 23%       | -51% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 12     | 86%      | 90%    | 68%       | -4%            |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 10     | 100%     | 75%    | 77%       | 25% ▲          |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 143    | 107      | 34% ▲      |
| Admits         | 46     | 56       | -18% ▼     |
| Discharges     | 33     | 54       | -39% ▼     |
| Service Hours  | 716    | 638      | 12% ▲      |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 99%    | 96%       |
| Valid TEDS Data | 100%   | 92%       |

  

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 9%     | 45%       |

  

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 96%       |
| SA Screen Complete | 100%   | 96%       |

  

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 99%       |
| Valid Axis V GAF Score | 100%   | 93%       |

### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 25     | 76%      | 50%    | 51%       | 26% ▲          |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed                             |                    | 89     | 62%      | 50%    | 40%       | 12% ▲          |
| ✓ Abstinence/Reduced Drug Use          |                    | 86     | 60%      | 55%    | 51%       | 5%             |
| ✓ Not Arrested                         |                    | 113    | 78%      | 75%    | 83%       | 3%             |
| ● Stable Living Situation              |                    | 134    | 93%      | 95%    | 83%       | -2%            |
| ● Self Help                            |                    | 32     | 22%      | 60%    | 23%       | -38% ▼         |
| ● Improved/Maintained Axis V GAF Score |                    | 35     | 46%      | 75%    | 52%       | -29% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 73     | 66%      | 90%    | 68%       | -24% ▼         |

### Service Engagement

| Outpatient                          | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days |                    | 42     | 91%      | 75%    | 77%       | 16% ▲          |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 38     | 48       | -21% ▼     |
| Admits         | 19     | 25       | -24% ▼     |
| Discharges     | 17     | 22       | -23% ▼     |
| Bed Days       | 1,773  | 2,171    | -18% ▼     |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 15     | 88%      | 70%    | 69%       | 18% ▲          |
| ✓ No Re-admit within 30 Days of Discharge |                    | 17     | 100%     | 85%    | 92%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 7      | 47%      | 90%    | 59%       | -43% ▼         |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 100%   | 98%       |
| ✓ Valid TEDS Data | 100%   | 98%       |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Abstinence/Reduced Drug Use          |                    | 31     | 82%      | 70%    | 70%       | 12% ▲          |
| ✓ Improved/Maintained Axis V GAF Score |                    | 17     | 100%     | 95%    | 79%       | 5%             |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 20%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 22   | 91 days | 0.6      | 88%      | 90%    | 77%       | -2%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

| Cooccurring          | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete | 100%   | 91%       |
| ✓ SA Screen Complete | 100%   | 92%       |

| Diagnosis                | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 100%      |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs



### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 50     | 68       | -26% ▼     |
| Admits         | 25     | 39       | -36% ▼     |
| Discharges     | 26     | 36       | -28% ▼     |
| Bed Days       | 2,244  | 2,586    | -13% ▼     |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 98%       |
| Valid TEDS Data | 100%   | 98%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 20%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 91%       |
| SA Screen Complete | 100%   | 92%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 100%      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 23     | 88%      | 70%    | 69%       | 18% ▲          |
| No Re-admit within 30 Days of Discharge |                    | 26     | 100%     | 85%    | 92%       | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 15     | 65%      | 90%    | 59%       | -25% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 31     | 61%      | 70%    | 70%       | -9%            |
| Improved/Maintained Axis V GAF Score |                    | 26     | 100%     | 95%    | 79%       | 5%             |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 31   | 88 days | 0.6      | 79%      | 90%    | 77%       | -11% ▼         |

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

| Measure                   | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients            | 34     | 29       | 17% ▲      |
| Admits                    | 18     | 22       | -18% ▼     |
| Discharges                | 15     | 25       | -40% ▼     |
| Social Rehab/PHP/IOP Days | 230    | 260      | -12% ▼     |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 99%    | 96%       |
| Valid TEDS Data | 100%   | 99%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 0%     | 2%        |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 97%       |
| SA Screen Complete | 100%   | 97%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 85%       |
| Valid Axis V GAF Score | 100%   | 85%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully      |                    | 11     | 73%      | 50%    | 61%       | 23% ▲          |
| ● Follow-up within 30 Days of Discharge |                    | 8      | 73%      | 90%    | 53%       | -17% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested                         |                    | 33     | 97%      | 75%    | 94%       | 22% ▲          |
| ✓ Abstinence/Reduced Drug Use          |                    | 22     | 65%      | 55%    | 45%       | 10%            |
| ● Stable Living Situation              |                    | 31     | 91%      | 95%    | 91%       | -4%            |
| ● Self Help                            |                    | 17     | 50%      | 60%    | 32%       | -10%           |
| ● Employed                             |                    | 10     | 29%      | 50%    | 33%       | -21% ▼         |
| ● Improved/Maintained Axis V GAF Score |                    | 13     | 59%      | 75%    | 72%       | -16% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 378    | 321      | 18% ▲      |
| Admits         | 40     | 51       | -22% ▼     |
| Discharges     | 41     | 45       | -9%        |
| Service Hours  | 1,109  | 922      | 20% ▲      |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 99%    | 99%       |
| Valid TEDS Data         | 100%   | 99%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 56%    | 87%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 98%       |
| SA Screen Complete      | 100%   | 98%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 100%      |
| Valid Axis V GAF Score  | 100%   | 100%      |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 21     | 51%      | 50%    | 46%       | 1%             |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 293    | 78%      | 50%    | 73%       | 28% ▲          |
| Not Arrested                         |                    | 362    | 96%      | 75%    | 95%       | 21% ▲          |
| Employed                             |                    | 154    | 41%      | 40%    | 44%       | 1%             |
| Stable Living Situation              |                    | 336    | 89%      | 90%    | 95%       | -1%            |
| Improved/Maintained Axis V GAF Score |                    | 246    | 80%      | 75%    | 88%       | 5%             |
| Self Help                            |                    | 131    | 35%      | 60%    | 53%       | -25% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 300    | 89%      | 90%    | 81%       | -1%            |

### Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year    |                    | 217    | 57%      | 50%    | 66%       | 7%             |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 28 Active Methadone Maintenance Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 61     | 69       | -12% ▼     |
| Admits         | -      | -        |            |
| Discharges     | -      | 4        | -100% ▼    |
| Service Hours  | 257    | 272      | -6%        |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 100%   | 96%       |
| Valid TEDS Data         | 100%   | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 41%    | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | N/A    | 96%       |
| SA Screen Complete      | N/A    | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | 100%   | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 50%    | 51%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Abstinence/Reduced Drug Use          |                    | 58     | 95%      | 55%    | 51%       | 40% ▲          |
| ✓ Not Arrested                         |                    | 60     | 98%      | 75%    | 83%       | 23% ▲          |
| ✓ Improved/Maintained Axis V GAF Score |                    | 58     | 95%      | 75%    | 52%       | 20% ▲          |
| ✓ Stable Living Situation              |                    | 58     | 95%      | 95%    | 83%       | 0%             |
| ● Self Help                            |                    | 34     | 56%      | 60%    | 23%       | -4%            |
| ● Employed                             |                    | 14     | 23%      | 50%    | 40%       | -27% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 58     | 95%      | 90%    | 68%       | 5%             |

### Service Engagement

| Outpatient                          | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days |                    | 0      | 0%       | 75%    | 77%       | -75% ▼         |

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs