John J. Driscoll United Labor Agency Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	53	39	36%	▲
	Admits	19	12	58%	▲
	Discharges	8	12	-33%	▼
	Service Hours	202	82	146%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		53	100.0%

Consumer Satisfaction Survey   (Based on 29 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		100%	80%	92%
✔	Access		96%	80%	88%
✔	Participation in Treatment		96%	80%	92%
✔	Quality and Appropriateness		95%	80%	93%
✔	Outcome		95%	80%	83%
✔	Overall		90%	80%	91%
✔	Recovery		88%	80%	79%
✔	Respect		83%	80%	91%

■ Satisfied %		Goal %	■ 0-80%	■ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		4	8%	12%
26-34		10	19%	22%
35-44		10	19%	19%
45-54		20	38% ▲	23%
55-64		9	17%	18%
65+				6%

Gender

Gender		#	%	State Avg
Male		42	79% ▲	58%
Female		11	21% ▼	42%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		44	83%	75%
Hisp-Puerto Rican		9	17%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Unknown				6%

Race

Race		#	%	State Avg
Black/African American		24	45% ▲	16%
White/Caucasian		19	36% ▼	65%
Other		9	17%	13%
Hawaiian/Other Pacific Islander		1	2%	0%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Unknown				3%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Riverview Ctr Voc Reh 863270
John J. Driscoll United Labor Agency Inc.
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	39	36%	▲
Admits	19	12	58%	▲
Discharges	8	12	-33%	▼
Service Hours	202	82	146%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Employed		20	38%	35%	29%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		36	80%	90%	75%	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	93%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		83%	55%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs