

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	213	217	-2%
	Admits	120	143	-16% ▼
	Discharges	124	147	-16% ▼
	Service Hours	114	358	-68% ▼
	Bed Days	2,004	2,166	-7%
	S.Rehab/PHP/IOP	39	77	-49% ▼

### Consumer Satisfaction Survey

(Based on 173 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		93%	80%	79%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	106	45.7%
	IOP	64	27.6%
	Outpatient	62	26.7%

### Client Demographics

Age	#	%	State Avg
18-25	19	9%	12%
26-34	80	38% ▲	22%
35-44	40	19%	19%
45-54	60	28%	23%
55-64	13	6% ▼	18%
65+	1	0%	6%

Gender	#	%	State Avg
Male	191	90% ▲	58%
Female	22	10% ▼	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	181	85%	75%
Hispanic-Other	19	9%	7%
Hisp-Puerto Rican	12	6%	12%
Unknown	1	0%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	158	74%	65%
Other	27	13%	13%
Black/African American	26	12%	16%
Am. Indian/Native Alaskan	2	1%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	79	-19% ▼
Admits	22	38	-42% ▼
Discharges	24	39	-38% ▼
Service Hours	5	47	-89% ▼
Social Rehab/PHP/IOP Days	39	77	-49% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	96%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	20%	2%
<b>Cooccurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	85%
Valid Axis V GAF Score	98%	85%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	71%	50%	61%	21% ▲
● Follow-up within 30 Days of Discharge		7	41%	90%	53%	-49% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		61	92%	75%	94%	17% ▲
✓ Abstinence/Reduced Drug Use		46	70%	55%	45%	15% ▲
● Self Help		35	53%	60%	32%	-7%
● Stable Living Situation		55	83%	95%	91%	-12% ▼
● Employed		8	12%	50%	33%	-38% ▼
✓ Improved/Maintained Axis V GAF Score		24	83%	75%	72%	8%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	14%	90%	61%	-76% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	57	9%
Admits	14	15	-7%
Discharges	19	17	12% ▲
Service Hours	109	311	-65% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
Valid TEDS Data	100%	92%
<b>On-Time Periodic</b>		
6 Month Updates	83%	45%
<b>Cooccurring</b>		
MH Screen Complete	85%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	16%	50%	51%	-34% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		49	78%	55%	51%	23% ▲
Not Arrested		57	90%	75%	83%	15% ▲
Self Help		34	54%	60%	23%	-6%
Stable Living Situation		50	79%	95%	83%	-16% ▼
Employed		14	22%	50%	40%	-28% ▼
Improved/Maintained Axis V GAF Score		19	51%	75%	52%	-24% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	34%	90%	68%	-56% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	23%	75%	77%	-52% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	99	-1%
Admits	78	80	-3%
Discharges	76	80	-5%
Bed Days	1,861	1,890	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	98%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	78%	80%	80%	-2%
No Re-admit within 30 Days of Discharge		69	91%	85%	92%	6%
Follow-up within 30 Days of Discharge		26	44%	90%	57%	-46%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		75	97%	75%	74%	22%
Self Help		56	57%	60%	71%	-3%
Abstinence/Reduced Drug Use		54	55%	70%	53%	-15%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	43 days	0.2	96%	90%	98%	6%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	14	-43% ▼
Admits	6	10	-40% ▼
Discharges	5	11	-55% ▼
Bed Days	143	276	-48% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	88%	100%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	80%	80%	20% ▲
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	57%	-90% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		5	62%	70%	53%	-8%
✓ Improved/Maintained Axis V GAF Score		5	100%	75%	74%	25% ▲
● Self Help		3	38%	60%	71%	-22% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	22 days	0.3	78%	90%	98%	-12% ▼

█ < 90%   
 █ 90-110%   
 █ >110%

▲ > 10% Over    ▼ < 10% Under

█ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs