

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	76	80	-5%
	Admits			
	Discharges			
	Service Hours	122	252	-52% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	76	100.0%

Consumer Satisfaction Survey (Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	12% ▼
26-34	10	13%	22%
35-44	14	18%	19%
45-54	21	28%	23%
55-64	16	21%	18%
65+	14	18%	6% ▲

Gender	#	%	State Avg
Female	55	72%	42% ▲
Male	21	28%	58% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	63	83%	75%
Unknown	13	17%	6% ▲
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			12% ▼

Race	#	%	State Avg
White/Caucasian	68	89%	65% ▲
Unknown	7	9%	3%
Black/African American	1	1%	16% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	80	-5%
Admits	-	-	
Discharges	-	-	
Service Hours	122	252	-52% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		58%	58%
Cooccurring		Actual	State Avg
MH Screen Complete		95%	83%
SA Screen Complete		100%	81%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		100%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		65	86%	75%	45%	11% ▲	
Social Support		43	57%	60%	64%	-3%	
Employed		7	9%	30%	19%	-21% ▼	
Stable Living Situation		51	67%	95%	80%	-28% ▼	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		47	62%	90%	69%	-28% ▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	64%	-75% ▼	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 94 Active Standard Outpatient Programs