

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,409	1,420	-1%
	Admits	891	891	0%
	Discharges	877	900	-3%
	Service Hours	-	-	-
	Bed Days	52,627	52,675	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 132 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		88%	80%	91%
✓ Overall		87%	80%	91%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		82%	80%	79%
● Outcome		78%	80%	83%
● Access		76%	80%	88%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	884	62.1%
	Residential Services	527	37.9%
Forensic MH	Inpatient Services	282	19.8%
	Residential Services	118	8.2%
Mental Health	Inpatient Services	247	17.3%
	Residential Services	11	0.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	151	11%	12%	Male	1,048	74%	58%
26-34	352	25%	22%	Female	360	26%	42%
35-44	292	21%	19%	Transgender	1	0%	0%
45-54	319	23%	23%				
55-64	220	16%	18%				
65+	75	5%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,121	80%	75%	White/Caucasian	880	62%	65%
Hisp-Puerto Rican	180	13%	12%	Black/African American	265	19%	16%
Hispanic-Other	83	6%	7%	Other	224	16%	13%
Unknown	17	1%	6%	Multiple Races	18	1%	1%
Hispanic-Cuban	6	0%	0%	Asian	10	1%	1%
Hispanic-Mexican	2	0%	1%	Am. Indian/Native Alaskan	6	0%	1%
				Unknown	5	0%	3%
				Hawaiian/Other Pacific Islander	1	0%	0%

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	614	607	1%
Admits	619	608	2%
Discharges	481	478	1%
Transfers - In	2	2	0%
Transfers - Out	144	140	3%
Bed Days	3,250	3,313	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		335	70%	80%	70%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		444	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		169	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	5 days	0.1	86%	90%	86%	-4%

■ < 90% ■ 90-110% ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		81%
✓ Valid TEDS Data		92%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete		84%
✓ SA Screen Complete		84%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	143	147	-3%
Admits	58	66	-12% ▼
Discharges	40	60	-33% ▼
Transfers - In	2	2	0%
Transfers - Out	5	2	150% ▲
Bed Days	8,733	7,543	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	7%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	98%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	3%	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	12%	95%	12%	-83% ▼
No Re-admit within 30 Days of Discharge		35	88%	85%	88%	3%
Follow-up within 30 Days of Discharge		2	40%	90%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	3%	95%	7%	-92% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				81	193 days	0.6	117%	90%	98%	27% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	106	-5%
Admits	1	1	0%
Discharges	2	7	-71% ▼
Transfers - In	2	4	-50% ▼
Transfers - Out	3	1	200% ▲
Bed Days	8,985	9,150	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	95%	12%	-95% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	88%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		5	5%	95%	7%	-90% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate				117	1,676 days	1.2	83%	90%	98%	-7%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		87% 89%
On-Time Periodic	Actual	State Avg
6 Month Updates		1% 2%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 100%
✓ SA Screen Complete		100% 98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		16% 10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	44	-9%
Admits	4	1	300% ▲
Discharges	-	-	
Transfers - Out	1	4	-75% ▼
Bed Days	3,263	3,841	-15% ▼

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	12%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	40%	N/A

Data Submission Quality

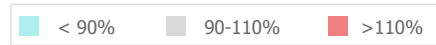
Category	Measure	Actual	State Avg
Data Entry	Valid NOMS Data	100%	89%
	On-Time Periodic 6 Month Updates	0%	2%
Cooccurring	MH Screen Complete	100%	100%
	SA Screen Complete	100%	98%
Diagnosis	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	18%	10%

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	22%	95%	7%	-73% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		34	644 days	0.9	104%	90%	98%	14% ▲



Data Submitted to DMHAS by Month

Measure	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

1 or more Records Submitted to DMHAS



* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	173	164	5%
Admits	20	23	-13% ▼
Discharges	26	22	18% ▲
Transfers - In	9	3	200% ▲
Transfers - Out	2	3	-33% ▼
Bed Days	13,385	12,861	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	73%	95%	66%	-22% ▼
✓ No Re-admit within 30 Days of Discharge		25	96%	85%	91%	11% ▲
● Follow-up within 30 Days of Discharge		15	79%	90%	56%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		15	11%	95%	16%	-84% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				140	766 days	0.8	104%	90%	91%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		61%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		85%
Valid Axis V GAF Score		14%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	39	-18% ▼
Admits	1	2	-50% ▼
Discharges	3	3	0%
Bed Days	2,778	3,320	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	61%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	85%
Valid Axis V GAF Score	0%	14%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	66%	-28% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	56%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	20%	95%	16%	-75% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	45	982 days	1.4	67%	90%	91%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	16	31% ▲
Admits	4	3	33% ▲
Discharges	4	3	33% ▲
Transfers - In	1	-	
Bed Days	1,470	1,272	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	66%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		2	50%	90%	56%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	89%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	61%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	93%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	85%
✓ Valid Axis V GAF Score	29%	14%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		2	14%	95%	16%	-81% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				15	557 days	0.7	107%	90%	91%	17% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	24	-13% ▼
Admits	5	2	150% ▲
Discharges	3	5	-40% ▼
Bed Days	1,555	1,742	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	61%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	85%
Valid Axis V GAF Score	0%	14%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	66%	-28% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		1	50%	90%	56%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	20	269 days	1.0	85%	90%	91%	-5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	423	425	0%
Admits	178	182	-2%
Discharges	317	319	-1%
Transfers - In	147	143	3%
Transfers - Out	8	6	33% ▲
Bed Days	9,208	9,633	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	98%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		219	69%	80%	69%	-11% ▼
No Re-admit within 30 Days of Discharge		292	92%	85%	92%	7%
Follow-up within 30 Days of Discharge		125	57%	90%	57%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	33 days	0.3	90%	90%	90%	0%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	13	-15% ▼
Admits	1	3	-67% ▼
Discharges	1	3	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	63%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	77%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	82%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	97%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	78%	95%	37%	-17% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs