

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,591	1,825	-13% ▼
	Admits	493	536	-8%
	Discharges	482	499	-3%
	Service Hours	52	151	-66% ▼
	Bed Days	5,604	13,028	-57% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 573 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		85%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,290	80.9%
	Outpatient	169	10.6%
Addiction	Residential Services	136	8.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	493	31%	▲ 12%	Male	1,284	81%	▲ 58%
26-34	438	28%	22%	Female	304	19%	▼ 42%
35-44	295	19%	19%	Transgender			0%
45-54	205	13%	23%				
55-64	115	7%	▼ 18%				
65+	33	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,066	67%	75%	White/Caucasian	1,217	76%	▲ 65%
Hispanic-Other	434	27%	▲ 7%	Black/African American	244	15%	16%
Unknown	42	3%	6%	Other	49	3%	13%
Hisp-Puerto Rican	39	2%	12%	Asian	39	2%	1%
Hispanic-Mexican	9	1%	1%	Unknown	36	2%	3%
Hispanic-Cuban	1	0%	0%	Multiple Races	5	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Am. Indian/Native Alaskan			1%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	1	1600% ▲
Admits	-	-	
Discharges	1	-	
Service Hours	27	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	67%	25%
On-Time Periodic		
6 Month Updates	13%	80%
Cooccurring		
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	96%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	88%	90%	92%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	88%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 9 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
Valid TEDS Data	N/A	25%
On-Time Periodic		
6 Month Updates	Actual	State Avg
	0%	80%
Cooccurring		
MH Screen Complete	Actual	State Avg
	N/A	97%
SA Screen Complete	Actual	State Avg
	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
✓	100%	100%
Valid Axis V GAF Score	Actual	State Avg
✓	100%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	96%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	92%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	88%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	35	34% ▲
Admits	43	21	105% ▲
Discharges	14	11	27% ▲
Bed Days	1,812	1,774	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	79%	50%	88%	29% ▲
✓ No Re-admit within 30 Days of Discharge		14	100%	85%	84%	15% ▲
● Follow-up within 30 Days of Discharge		8	73%	90%	76%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		16	33%	70%	66%	-37% ▼
● Improved/Maintained Axis V GAF Score		10	71%	75%	96%	-4%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	61 days	0.4	98%	90%	103%	8%		

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	121	21% ▲
Admits	31	35	-11% ▼
Discharges	-	33	-100% ▼
Service Hours	25	151	-83% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	96%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	0%	45%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		47	32%	50%	40%	-18% ▼
Not Arrested		83	57%	75%	83%	-18% ▼
Abstinence/Reduced Drug Use		33	23%	55%	51%	-32% ▼
Stable Living Situation		83	57%	95%	83%	-38% ▼
Self Help		16	11%	60%	23%	-49% ▼
Improved/Maintained Axis V GAF Score		1	1%	75%	52%	-74% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	2%	90%	68%	-88% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under





Actual | Goal ✓ Goal Met ● Below Goal


* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,290	1,480	-13% ▼
Admits	346	402	-14% ▼
Discharges	427	396	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	64	-80% ▼
Admits	8	15	-47% ▼
Discharges	7	17	-59% ▼
Bed Days	469	4,111	-89% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	0%	20%
Cooccurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	70%	69%	-27% ▼
No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	59%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		7	54%	70%	70%	-16% ▼
Improved/Maintained Axis V GAF Score		0	0%	95%	79%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	123 days	1.0	39%	90%	77%	-51% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	131	-41% ▼
Admits	65	63	3%
Discharges	33	42	-21% ▼
Bed Days	3,323	7,143	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	20%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	79%	70%	69%	9%
No Re-admit within 30 Days of Discharge		33	100%	85%	92%	15%
Follow-up within 30 Days of Discharge		14	54%	90%	59%	-36%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		71	86%	70%	70%	16%
Improved/Maintained Axis V GAF Score		11	33%	95%	79%	-62%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	70 days	0.6	72%	90%	77%	-18%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs