

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	107	106	1%
	Admits	37	49	-24% ▼
	Discharges	43	33	30% ▲
	Service Hours	1,969	1,960	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	107	100.0%

Consumer Satisfaction Survey

(Based on 73 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		99%	80%	93%
✓ Respect		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		87%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	4%	14%
26-34	9	8%	24%
35-44	14	13%	20%
45-54	22	21%	22%
55-64	34	32%	16%
65+	24	22%	5%

Gender	#	%	State Avg
Female	65	61%	40% ▲
Male	42	39%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	100	93%	74% ▲
Hisp-Puerto Rican	3	3%	13%
Hispanic-Other	2	2%	7%
Hispanic-Mexican	1	1%	1%
Unknown	1	1%	6%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	92	86%	65% ▲
Asian	7	7%	1%
Other	4	4%	13%
Black/African American	2	2%	16% ▼
Multiple Races	1	1%	1%
Unknown	1	1%	3%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		30	70%	75%	83%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		69	100%	90%	99%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		30	86%	75%	86%	11% ▲

Data Submission Quality

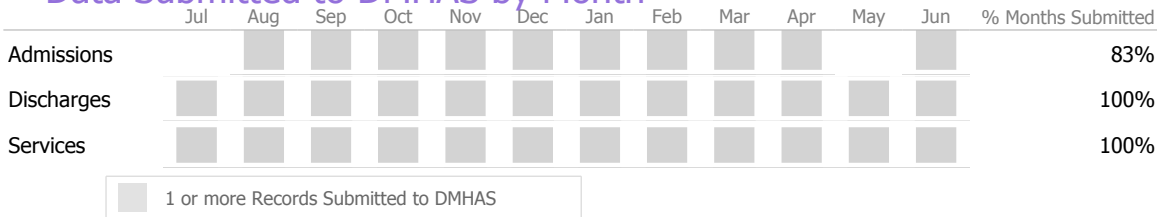
Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		31%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		92%

Cooccurring	Actual	State Avg
MH Screen Complete		98%
SA Screen Complete		99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		96%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs