

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	11	-18% ▼
	Admits		2	-100% ▼
	Discharges		2	-100% ▼
	Service Hours	283	304	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25			14% ▼
26-34	5	56%	24% ▲
35-44	2	22%	20%
45-54	2	22%	22%
55-64			16% ▼
65+			5%

Gender	#	%	State Avg
Female	9	100%	40% ▲
Male			60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89%	74% ▲
Hisp-Puerto Rican	1	11%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	6	67%	65%
Multiple Races	1	11%	1%
Hawaiian/Other Pacific Islander	1	11%	0% ▲
Other	1	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			16% ▼
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	85%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs