

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	52	54	-4%
	Admits	4	6	-33% ▼
	Discharges	6	6	0%
	Service Hours	4,924	5,799	-15% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	52	100.0%

### Consumer Satisfaction Survey

(Based on 46 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		96%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Overall		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Respect		91%	80%	91%
✓ Outcome		83%	80%	83%
✓ Recovery		83%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			14% ▼
26-34	4	8%	24% ▼
35-44	1	2%	20% ▼
45-54	14	27%	22%
55-64	28	54%	16% ▲
65+	5	10%	5%

Gender	#	%	State Avg
Male	38	73%	60% ▲
Female	14	27%	40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	49	94%	74% ▲
Hisp-Puerto Rican	3	6%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	39	75%	65%
Black/African American	12	23%	16%
Other	1	2%	13% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**Liberty Commons 314290**

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Development

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	23	0%
Admits	2	2	0%
Discharges	2	2	0%
Service Hours	1,680	1,968	-15% ▼

**Recovery**

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		23	100%	85%	91%	15% ▲

**Service Utilization**

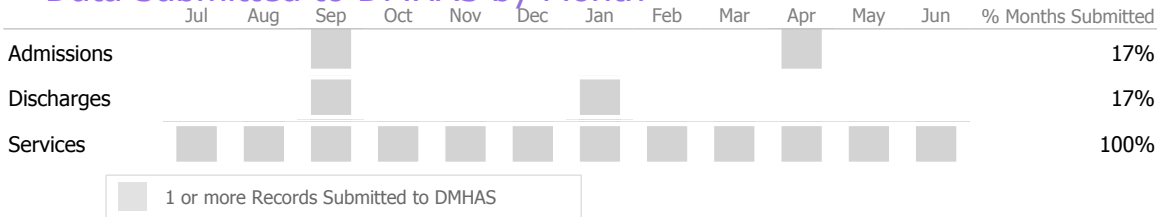
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		21	100%	90%	91%	10%

**Data Submission Quality**

Data Entry		Actual	State Avg
✓	Valid NOMS Data		98%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		82%

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 53 Active Supportive Housing – Development Programs

## Next Step Supportive Hsg314551

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	31	-6%
Admits	2	4	-50% ▼
Discharges	4	4	0%
Service Hours	3,244	3,831	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	97%	85%	85%	12% ▲

### Service Utilization

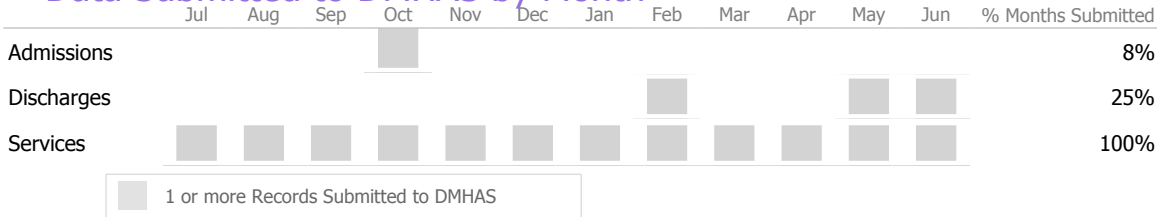
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Scattered Site Programs