St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - June 2017   (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,402	1,452	-3%
	Admits	364	401	-9%
	Discharges	393	416	-6%
	Service Hours	7,346	7,585	-3%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,402	100.0%

Consumer Satisfaction Survey   (Based on 211 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		97%	80%	92%
✔	Quality and Appropriateness		95%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		94%	80%	91%
✔	Access		92%	80%	88%
✔	Respect		91%	80%	91%
✔	Outcome		85%	80%	83%
🔴	Recovery		75%	80%	79%

Legend: ▮ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		75	5%		14%
26-34		147	11%	▼	24%
35-44		257	18%		20%
45-54		409	29%		22%
55-64		354	25%		16%
65+		158	11%		5%

Gender

Gender		#	%		State Avg
Female		889	63%	▲	40%
Male		512	37%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		736	52%	▼	74%
Hisp-Puerto Rican		525	37%	▲	13%
Hispanic-Other		137	10%		7%
Hispanic-Cuban		3	0%		0%
Hispanic-Mexican		1	0%		1%
Unknown					6%

Race

Race		#	%		State Avg
White/Caucasian		672	48%	▼	65%
Other		513	37%	▲	13%
Black/African American		192	14%		16%
Hawaiian/Other Pacific Islander		12	1%		0%
Unknown		6	0%		3%
Asian		3	0%		1%
Multiple Races		3	0%		1%
Am. Indian/Native Alaskan		1	0%		1%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,402	1,452	-3%
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Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		80%	70%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		98%	82%
✓ SA Screen Complete		98%	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		307	78%	50%	45%	28% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,345	93%	60%	70%	33% ▲
✓ Improved/Maintained Axis V GAF Score		1,185	88%	75%	59%	13% ▲
✓ Stable Living Situation		1,397	97%	95%	86%	2%
🔴 Employed		235	16%	30%	23%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,051	100%	90%	90%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		297	85%	75%	65%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS
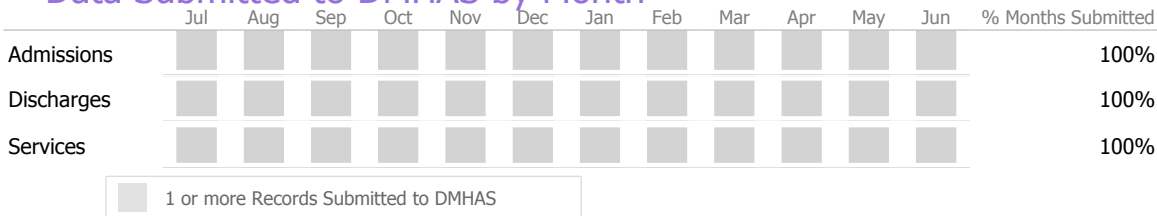
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 92 Active Standard Outpatient Programs