

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	104	103	1%
	Admits	57	75	-24% ▼
	Discharges	56	57	-2%
	Service Hours	1,027	935	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	104	100.0%

Consumer Satisfaction Survey (Based on 31 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		86%	80%	83%
● Recovery		75%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	18	18%	14%
26-34	24	24%	24%
35-44	25	25%	20%
45-54	22	22%	22%
55-64	7	7%	16%
65+	5	5%	5%

Gender	#	%	State Avg
Male	57	55%	60%
Female	47	45%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	102	98%	▲ 74%
Hispanic-Other	1	1%	7%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 13%

Race	#	%	State Avg
White/Caucasian	99	95%	▲ 65%
Asian	2	2%	1%
Other	2	2%	▼ 13%
Black/African American	1	1%	▼ 16%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	98%	91%
On-Time Periodic		
6 Month Updates	39%	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	34%	50%	54%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		95	89%	75%	87%	14% ▲
Stable Living Situation		106	99%	95%	88%	4%
Employed		58	54%	50%	44%	4%
Improved/Maintained Axis V GAF Score		55	62%	75%	69%	-13% ▼
Abstinence/Reduced Drug Use		29	27%	55%	58%	-28% ▼
Self Help		7	7%	60%	30%	-53% ▼

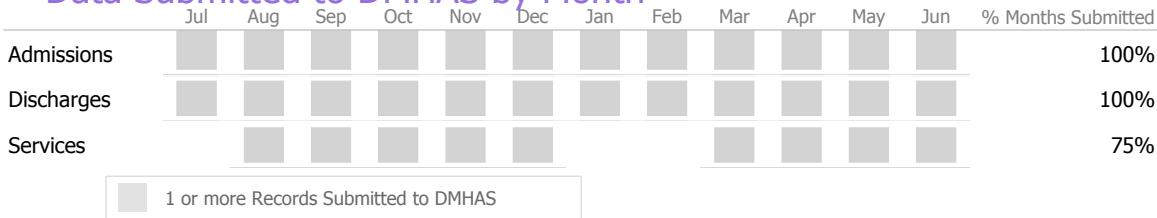
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	92%	90%	81%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		47	82%	75%	75%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ▲ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs