

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	23	33	-30% ▼
	Admits	25	33	-24% ▼
	Discharges	27	33	-18% ▼
	Service Hours	-	-	-
	Bed Days	1,530	1,753	-13% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 152 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		91%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ General Satisfaction		86%	80%	92%
● Outcome		76%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	23	100.0%

Client Demographics

Age	#	%	State Avg
18-25	8	35%	▲ 14%
26-34	4	17%	24%
35-44	1	4%	▼ 20%
45-54	5	22%	22%
55-64	4	17%	16%
65+	1	4%	5%

Gender	#	%	State Avg
Female	13	57%	▲ 40%
Male	10	43%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	20	87%	▲ 74%
Hispanic-Other	2	9%	7%
Unknown	1	4%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 13%

Race	#	%	State Avg
White/Caucasian	18	78%	▲ 65%
Black/African American	4	17%	16%
Unknown	1	4%	3%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	7	-57% ▼
Admits	1	5	-80% ▼
Discharges	1	5	-80% ▼
Bed Days	771	528	46% ▲

Discharge Outcomes

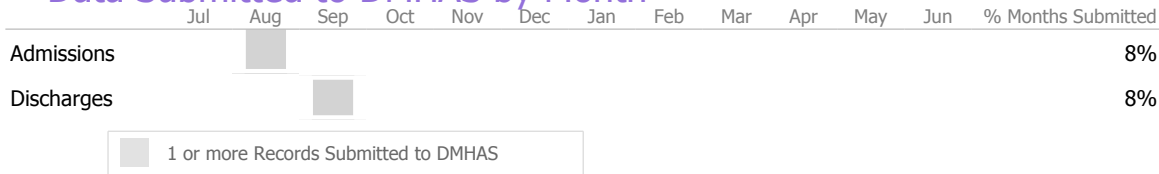
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	61%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	73%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	597 days	0.2	106%	90%	91%	16% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
<hr/>		
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 0 Active Observation Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	27	-26% ▼
Admits	24	28	-14% ▼
Discharges	26	28	-7%
Bed Days	759	1,063	-29% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	100%	95%	99%	5%
● No Re-admit within 30 Days of Discharge		16	62%	85%	77%	-23% ▼
● Follow-up within 30 Days of Discharge		17	65%	90%	65%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete	0%	0%
✓ SA Screen Complete	0%	0%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

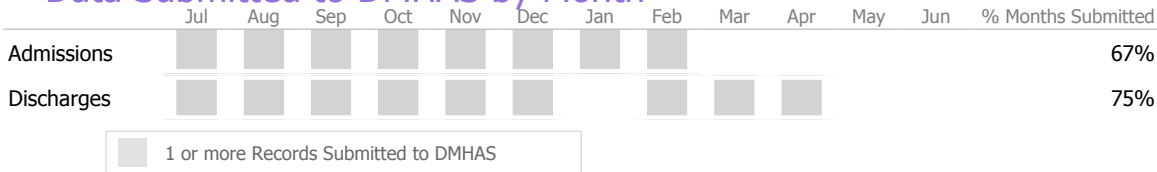
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		26	100%	95%	99%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	45 days	0.1	69%	90%	77%	-21% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs