

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	91	89	2%
	Admits	58	67	-13% ▼
	Discharges	56	60	-7%
	Service Hours	569	528	8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	91	100.0%

Consumer Satisfaction Survey

(Based on 29 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Access		96%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Outcome		95%	80%	83%
✓ Overall		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ Respect		83%	80%	91%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	8	9%	14%
26-34	15	16%	24%
35-44	20	22%	20%
45-54	31	34% ▲	22%
55-64	17	19%	16%
65+			5%

Gender	#	%	State Avg
Male	69	76% ▲	60%
Female	22	24% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	80	88% ▲	74%
Hisp-Puerto Rican	11	12%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	40	44% ▼	65%
Black/African American	38	42% ▲	16%
Other	11	12%	13%
Am. Indian/Native Alaskan	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Asian			1%
Multiple Races			1%
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		49	53%	35%	40%	18% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		36	100%	90%	91%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		98% 96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		86% 60%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■			■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs