

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	164	477	-66%	▼
	Admits	119	370	-68%	▼
	Discharges	134	440	-70%	▼
	Service Hours		-		
	Bed Days	11,771	25,685	-54%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 116 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Outcome		89%	80%	83%
✓ Participation in Treatment		84%	80%	92%
✓ Recovery		83%	80%	79%
✓ Respect		81%	80%	91%
● Overall		79%	80%	91%
● Quality and Appropriateness		78%	80%	93%
● General Satisfaction		77%	80%	92%
● Access		65%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	164	100.0%

Client Demographics

Age	#	%	State Avg
18-25	27	16%	14%
26-34	83	51%	▲ 24%
35-44	31	19%	20%
45-54	19	12%	22%
55-64	4	2%	▼ 16%
65+			5%

Gender	#	%	State Avg
Female	93	57%	▲ 40%
Male	71	43%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	143	87%	▲ 74%
Hispanic-Other	10	6%	7%
Hisp-Puerto Rican	8	5%	13%
Unknown	3	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	114	70%	65%
Black/African American	30	18%	16%
Other	15	9%	13%
Am. Indian/Native Alaskan	3	2%	1%
Unknown	2	1%	3%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	59	-47% ▼
Admits	18	46	-61% ▼
Discharges	26	46	-43% ▼
Bed Days	2,364	2,804	-16% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	77%	70%	70%	7%
✓ No Re-admit within 30 Days of Discharge		23	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		16	80%	90%	63%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		26	87%	95%	85%	-8%
● Abstinence/Reduced Drug Use		12	39%	70%	74%	-31% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	137 days	0.3	65%	90%	76%	-25% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■						58%
Discharges	■	■	■	■	■	■	■						58%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	6	4	50% ▲
Discharges	3	6	-50% ▼
Bed Days	642	430	49% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	70%	70%	30% ▲
● No Re-admit within 30 Days of Discharge		2	67%	85%	91%	-18% ▼
● Follow-up within 30 Days of Discharge		2	67%	90%	63%	-23% ▼

Recovery

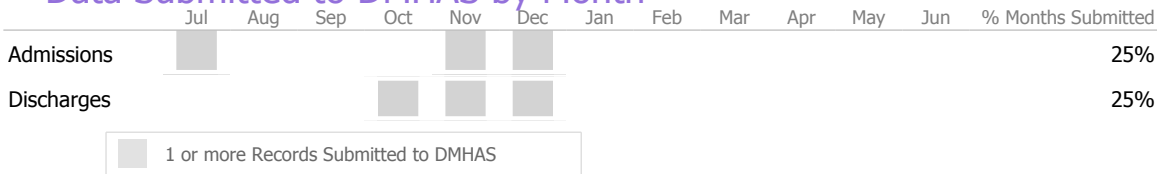
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		5	83%	70%	74%	13% ▲
● Improved/Maintained Axis V GAF Score		3	50%	95%	85%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	204 days	0.3	88%	90%	76%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	207	-68% ▼
Admits	53	157	-66% ▼
Discharges	53	196	-73% ▼
Bed Days	4,496	11,540	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	Actual	State Avg
	0%	14%
Cooccurring		
MH Screen Complete	Actual	State Avg
	100%	96%
SA Screen Complete	Actual	State Avg
	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
	100%	100%
Valid Axis V GAF Score	Actual	State Avg
	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	74%	70%	70%	4%
✓ No Re-admit within 30 Days of Discharge		52	98%	85%	91%	13% ▲
● Follow-up within 30 Days of Discharge		25	64%	90%	63%	-26% ▼

Recovery

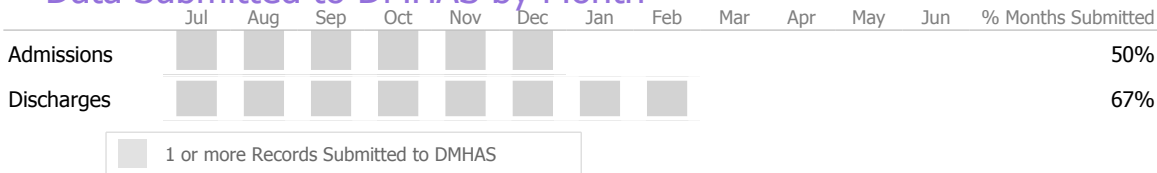
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		43	65%	70%	74%	-5%
● Improved/Maintained Axis V GAF Score		52	79%	95%	85%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		27	115 days	0.3	69%	90%	76%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	209	-70% ▼
Admits	42	163	-74% ▼
Discharges	52	192	-73% ▼
Bed Days	4,269	10,911	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	77%	70%	70%	7%
✓ No Re-admit within 30 Days of Discharge		49	94%	85%	91%	9%
● Follow-up within 30 Days of Discharge		33	82%	90%	63%	-8%

Recovery

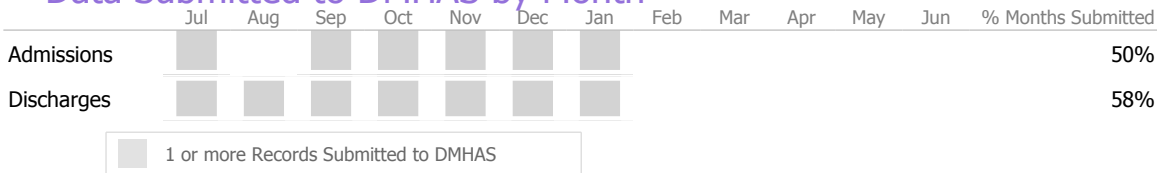
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		40	63%	70%	74%	-7%
● Improved/Maintained Axis V GAF Score		47	77%	95%	85%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		65	225 days	0.7	27%	90%	76%	-63% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs