

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,350	3,491	-4%
	Admits	3,471	3,541	-2%
	Discharges	3,480	3,544	-2%
	Service Hours	-	-	-
	Bed Days	209,571	210,436	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 132 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		88%	80%	91%
✓ Overall		87%	80%	91%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		82%	80%	79%
● Outcome		78%	80%	83%
● Access		76%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,592	76.1%
	Outpatient Services	-	-
Forensic MH	Inpatient Services	454	13.3%
	Outpatient Services	-	-
Mental Health	Inpatient Services	345	10.1%
	Residential Services	15	0.4%
	Outpatient Services	-	-

Client Demographics

Age	#	%	State Avg
18-25	381	11%	14%
26-34	968	29%	24%
35-44	719	21%	20%
45-54	766	23%	22%
55-64	416	12%	16%
65+	98	3%	5%

Gender	#	%	State Avg
Male	2,455	73%	▲ 60%
Female	894	27%	▼ 40%
Transgender	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,712	81%	74%
Hisp-Puerto Rican	427	13%	13%
Hispanic-Other	157	5%	7%
Unknown	42	1%	6%
Hispanic-Cuban	6	0%	0%
Hispanic-Mexican	6	0%	1%

Race	#	%	State Avg
White/Caucasian	2,146	64%	65%
Black/African American	603	18%	16%
Other	513	15%	13%
Multiple Races	43	1%	1%
Asian	17	1%	1%
Unknown	16	0%	3%
Am. Indian/Native Alaskan	11	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,881	1,979	-5%
Admits	2,407	2,431	-1%
Discharges	1,907	1,920	-1%
Transfers - In	5	7	-29% ▼
Transfers - Out	515	516	0%
Bed Days	12,958	13,146	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,278	67%	80%	67%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		1,746	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		695	54%	90%	54%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	5 days	0.0	87%	90%	87%	-3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		89% / 78%
✓ Valid TEDS Data		100% / 84%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete		100% / 74%
✓ SA Screen Complete		100% / 74%
Diagnosis		
✓ Valid Axis I Diagnosis		100% / 100%
✓ Valid Axis V GAF Score		0% / 0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	299	322	-7%
Admits	217	247	-12% ▼
Discharges	198	237	-16% ▼
Transfers - In	9	7	29% ▲
Transfers - Out	16	11	45% ▲
Bed Days	33,945	31,782	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	11%	95%	14%	-84% ▼
✓ No Re-admit within 30 Days of Discharge		185	94%	85%	95%	9%
● Follow-up within 30 Days of Discharge		15	71%	90%	77%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		13	5%	95%	8%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		3%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		81	256 days	0.1	115%	90%	98%	25% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	113	-6%
Admits	5	8	-38% ▼
Discharges	14	13	8%
Transfers - In	6	8	-25% ▼
Transfers - Out	7	7	0%
Bed Days	34,454	35,861	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	64%	95%	14%	-31% ▼
✓ No Re-admit within 30 Days of Discharge		13	93%	85%	95%	8%
● Follow-up within 30 Days of Discharge		8	89%	90%	77%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		10	9%	95%	8%	-86% ▼

Data Submission Quality

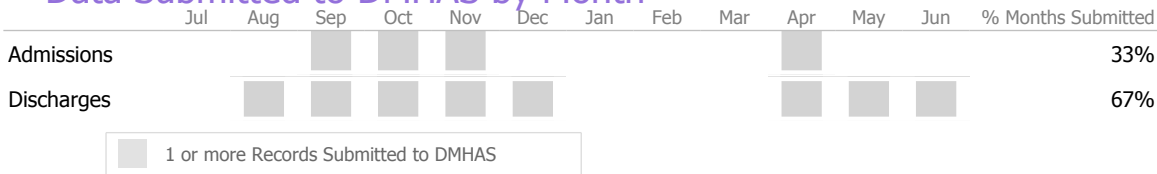
Data Entry	Actual	State Avg
Valid NOMS Data	88%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	1%	1%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	21%	13%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		117	1,866 days	0.3	81%	90%	98%	-9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	46	15% ▲
Admits	18	2	800% ▲
Discharges	14	3	367% ▲
Transfers - Out	4	7	-43% ▼
Bed Days	14,224	14,391	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	7%	95%	14%	-88% ▼
✓ No Re-admit within 30 Days of Discharge		14	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	1%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	96%	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	15%	13%

Recovery

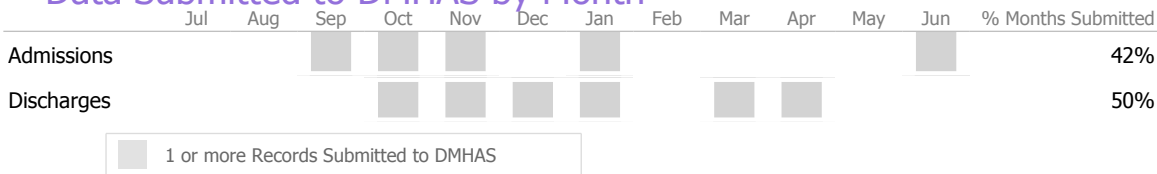
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		8	15%	95%	8%	-80% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	810 days	0.2	115%	90%	98%	25% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	227	7%
Admits	78	91	-14% ▼
Discharges	92	88	5%
Transfers - In	28	9	211% ▲
Transfers - Out	8	7	14% ▲
Bed Days	53,014	52,179	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		69	75%	95%	61%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		84	93%	85%	92%	8%
● Follow-up within 30 Days of Discharge		54	78%	90%	73%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		22	11%	95%	22%	-84% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		91%
On-Time Periodic	Actual	State Avg
6 Month Updates		25%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		92%
✓ SA Screen Complete		84%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		23%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	901 days	0.2	104%	90%	91%	14% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	43	-21% ▼
Admits	3	3	0%
Discharges	8	12	-33% ▼
Bed Days	10,210	12,171	-16% ▼

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	62%	95%	61%	-33% ▼
No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	73%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	8%	25%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	84%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	23%

Recovery

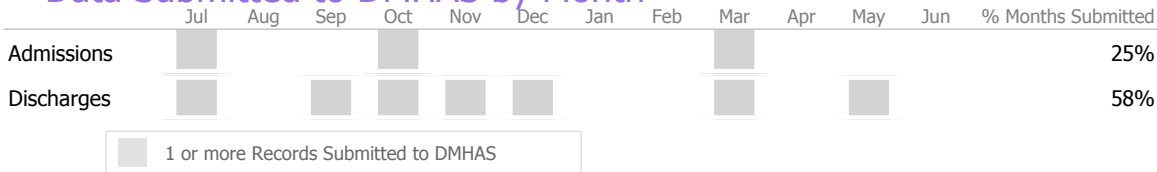
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	18%	95%	22%	-77% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	45	1,209 days	0.4	62%	90%	91%	-28% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	32	-13% ▼
Admits	9	17	-47% ▼
Discharges	10	16	-38% ▼
Transfers - In	3	2	50% ▲
Transfers - Out	1	-	
Bed Days	6,480	5,439	19% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	95%	61%	5%
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		5	50%	90%	73%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		11	42%	95%	22%	-53% ▼

Bed Utilization

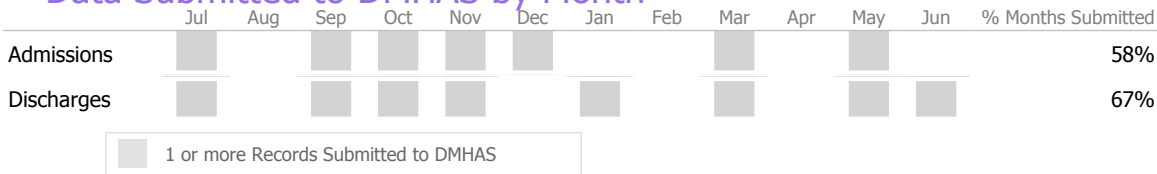
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	709 days	0.2	118%	90%	91%	28% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		91%
On-Time Periodic	Actual	State Avg
6 Month Updates		25%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		92%
✓ SA Screen Complete		84%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		23%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	40	-3%
Admits	24	18	33% ▲
Discharges	21	23	-9%
Transfers - Out	3	2	50% ▲
Bed Days	6,430	6,499	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	86%	95%	61%	-9%
✓ No Re-admit within 30 Days of Discharge		21	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		17	94%	90%	73%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	25%
Coccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	95%	84%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	5%	23%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	22%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	349 days	0.2	88%	90%	91%	-2%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,256	1,283	-2%
Admits	705	711	-1%
Discharges	1,211	1,219	-1%
Transfers - In	545	550	-1%
Transfers - Out	42	41	2%
Bed Days	37,856	38,968	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		920	76%	80%	76%	-4%
✓ No Re-admit within 30 Days of Discharge		1,132	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		552	60%	90%	60%	-30%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	34 days	0.1	93%	90%	93%	3%

■ < 90% ■ 90-110% ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		89%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete		99%
✓ SA Screen Complete		99%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	23	-35% ▼
Admits	5	13	-62% ▼
Discharges	5	13	-62% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	80%

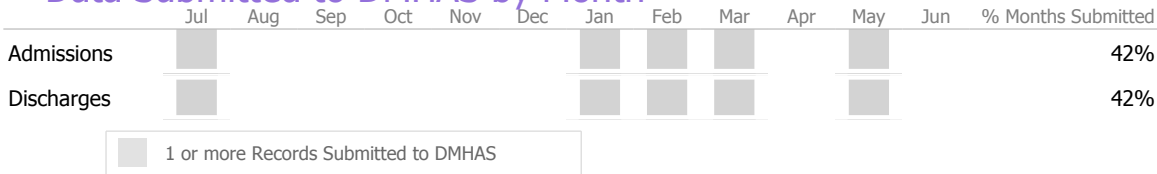
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	86%	5%
● No Re-admit within 30 Days of Discharge		4	80%	85%	80%	-5%
✓ Follow-up within 30 Days of Discharge		5	100%	90%	95%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		10	83%	95%	38%	-12% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs