

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
\	Unique Clients	65	105	-38%	▼
\	Admits	5	43	-88%	▼
/	Discharges	65	47	38%	▲
\	Service Hours	736	3,423	-79%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	65	100.0%

Consumer Satisfaction Survey

(Based on 51 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		98%	80%	79%
✓ Outcome		96%	80%	83%
✓ Participation in Treatment		93%	80%	92%

Client Demographics

Age	#	%	State Avg
18-25	8	12%	14%
26-34	13	20%	24%
35-44	13	20%	20%
45-54	12	18%	22%
55-64	17	26%	16%
65+	2	3%	5%

Gender	#	%	State Avg
Male	39	60%	60%
Female	26	40%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	56	86%	▲ 74%
Hisp-Puerto Rican	7	11%	13%
Hispanic-Cuban	1	2%	0%
Hispanic-Other	1	2%	7%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	57	88%	▲ 65%
Black/African American	7	11%	16%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Other			▼ 13%
Unknown			3%

Program Activity

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Unique Clients	65	105	-38% ▼
Admits	5	43	-88% ▼
Discharges	65	47	38% ▲
Service Hours	736	3,423	-79% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		33	51%	35%	43%	16% ▲

Service Utilization

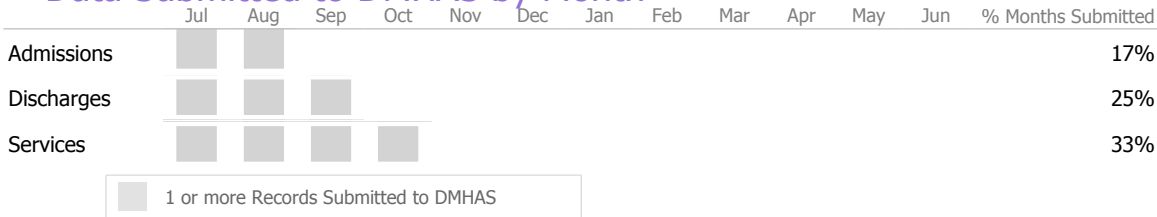
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		N/A	N/A	90%	97%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs