Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	902	1,321	-32%	▼
	Admits	320	532	-40%	▼
	Discharges	283	500	-43%	▼
	Service Hours	5,955	11,373	-48%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		714	79.0%
	Other		190	21.0%

Consumer Satisfaction Survey   (Based on 140 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Participation in Treatment		99%	80%	92%
✔	General Satisfaction		99%	80%	92%
✔	Quality and Appropriateness		99%	80%	93%
✔	Overall		97%	80%	91%
✔	Respect		97%	80%	91%
✔	Access		96%	80%	88%
✔	Recovery		88%	80%	79%
✔	Outcome		83%	80%	83%

■ Satisfied %		Goal %	▨ 0-80%	▨ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	91	10%		12%
26-34	302	33%	▲	22%
35-44	237	26%		19%
45-54	192	21%		23%
55-64	77	9%		18%
65+	3	0%		6%

Gender

Gender	#	%		State Avg
Male	472	52%		58%
Female	429	48%		42%
Transgender				0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	739	82%	75%
Hispanic-Other	114	13%	7%
Unknown	26	3%	6%
Hisp-Puerto Rican	22	2%	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race

Race	#	%		State Avg
White/Caucasian	707	78%	▲	65%
Black/African American	121	13%		16%
Multiple Races	26	3%		1%
Unknown	24	3%		3%
Other	17	2%	▼	13%
Am. Indian/Native Alaskan	3	0%		1%
Asian	2	0%		1%
Hawaiian/Other Pacific Islander	2	0%		0%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
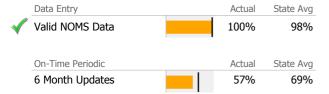Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	254	468	-46%	▼
Admits	75	193	-61%	▼
Discharges	71	184	-61%	▼
Service Hours	1,675	3,917	-57%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		57%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		34	48%	50%	48%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Self Help		220	86%	60%	67%	26% ▲
🔴 Stable Living Situation		199	78%	80%	82%	-2%
🔴 Employed		43	17%	20%	17%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		155	84%	90%	82%	-6%

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 17 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	464	669	-31%	▼
Admits	200	284	-30%	▼
Discharges	177	263	-33%	▼
Service Hours	4,280	7,457	-43%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		352	75%	60%	75%	15%	▲
✓ Abstinence/Reduced Drug Use		274	58%	50%	58%	8%	
🔴 Employed		61	13%	20%	13%	-7%	
🔴 Stable Living Situation		302	64%	80%	64%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		243	82%	90%	82%	-8%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		62%	62%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | 🔴 Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Other - Conversion

Connecticut Dept of Mental Health and Addiction Services
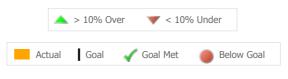Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	190	197	-4%	
Admits	45	55	-18%	▼
Discharges	35	53	-34%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 2 Active Conversion Programs