Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	305	319	-4%	
	Admits	52	53	-2%	
	Discharges	59	48	23%	▲
	Service Hours	1,707	1,476	16%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		305	100.0%

Consumer Satisfaction Survey (Based on 117 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		96%	80%	92%
✓	Access		96%	80%	88%
✓	Respect		95%	80%	91%
✓	General Satisfaction		95%	80%	92%
✓	Overall		93%	80%	91%
✓	Quality and Appropriateness		93%	80%	93%
✓	Outcome		87%	80%	83%
🔴	Recovery		74%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		18	6%		15%
26-34		38	12%	▼	24%
35-44		55	18%		19%
45-54		70	23%		23%
55-64		80	26%	▲	15%
65+		44	14%		5%

Gender

Gender		#	%		State Avg
Female		159	52%	▲	40%
Male		146	48%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		271	89%	▲	75%
Hispanic-Other		15	5%		7%
Unknown		10	3%		5%
Hisp-Puerto Rican		9	3%		12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%	State Avg
White/Caucasian		199	65%	65%
Black/African American		66	22%	17%
Other		25	8%	13%
Multiple Races		6	2%	1%
Unknown		5	2%	3%
Asian		4	1%	1%
Am. Indian/Native Alaskan				0%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Outpatient Services   917-210
Yale University-Behavioral Health
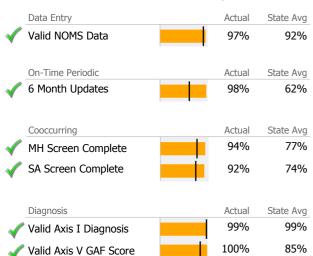Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
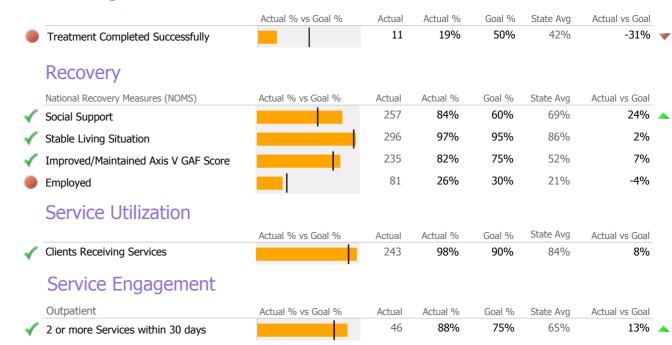Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

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Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		97%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		98%	62%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		94%	77%
✔ SA Screen Complete		92%	74%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%
✔ Valid Axis V GAF Score		100%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		11	19%	50%	42%	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		257	84%	60%	69%	24%	▲
✔ Stable Living Situation		296	97%	95%	86%	2%	
✔ Improved/Maintained Axis V GAF Score		235	82%	75%	52%	7%	
🔴 Employed		81	26%	30%	21%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		243	98%	90%	84%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		46	88%	75%	65%	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪		▪	▪	▪	89%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs