St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,352	1,374	-2%	
	Admits	287	247	16%	▲
	Discharges	307	328	-6%	
	Service Hours	5,707	5,412	5%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		1,352	100.0%

Consumer Satisfaction Survey   (Based on 174 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		99%	80%	91%
✓	Quality and Appropriateness		99%	80%	93%
✓	General Satisfaction		97%	80%	92%
✓	Access		97%	80%	88%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		95%	80%	91%
✓	Outcome		91%	80%	83%
✓	Recovery		83%	80%	79%

Legend: ▮ Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met ⬤ Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	70	5%		15%
26-34	144	11%	▼	24%
35-44	260	19%		19%
45-54	403	30%		23%
55-64	333	25%		15%
65+	142	11%		5%

Gender

Gender	#	%		State Avg
Female	848	63%	▲	40%
Male	503	37%	▼	60%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	709	52%	▼	75%
Hisp-Puerto Rican	514	38%	▲	12%
Hispanic-Other	125	9%		7%
Hispanic-Cuban	3	0%		0%
Hispanic-Mexican	1	0%		1%
Unknown				5%

Race

Race	#	%		State Avg
White/Caucasian	701	52%	▼	65%
Other	477	35%	▲	13%
Black/African American	155	11%		17%
Hawaiian/Other Pacific Islander	11	1%		0%
Multiple Races	3	0%		1%
Unknown	3	0%		3%
Am. Indian/Native Alaskan	1	0%		0%
Asian	1	0%		1%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,352	1,374	-2%	
Admits	287	247	16%	▲
Discharges	307	328	-6%	
Service Hours	5,707	5,412	5%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		99%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		85%	62%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		96%	77%
✔ SA Screen Complete		96%	74%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		91	30%	50%	42%	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		1,278	93%	60%	69%	33%	▲
✔ Improved/Maintained Axis V GAF Score		1,108	88%	75%	52%	13%	▲
✔ Stable Living Situation		1,333	97%	95%	86%	2%	
🔴 Employed		219	16%	30%	21%	-14%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		1,072	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		237	86%	75%	65%	11%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs