

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	335	335	0%
	Admits			
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Social Rehabilitation	335	100.0%

### Consumer Satisfaction Survey (Based on 89 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Outcome		83%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Overall		82%	80%	91%
✓ Respect		81%	80%	91%
● Recovery		75%	80%	79%
● Access		71%	80%	88%

Satisfied % | 
 Goal % | 
 0-80% | 
 80-100% | 
 Goal Met | 
 Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	14	4%	▼ 15%
26-34	58	17%	24%
35-44	74	22%	19%
45-54	110	33%	23%
55-64	69	21%	15%
65+	10	3%	5%

Gender	#	%	State Avg
Male	332	99%	▲ 60%
Female	3	1%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	204	61%	▼ 75%
Hispanic-Other	85	25%	▲ 7%
Hisp-Puerto Rican	30	9%	12%
Hispanic-Mexican	13	4%	1%
Hispanic-Cuban	2	1%	0%
Unknown	1	0%	5%

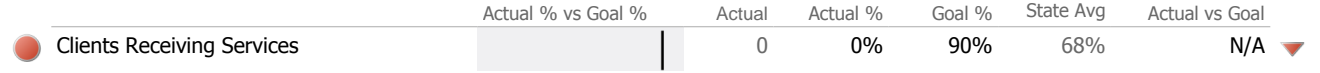
Race	#	%	State Avg
Black/African American	122	36%	▲ 17%
White/Caucasian	110	33%	▼ 65%
Other	96	29%	▲ 13%
Asian	4	1%	1%
Am. Indian/Native Alaskan	3	1%	0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | 
 State Avg | 
 > 10% Over State Avg | 
 > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	335	335	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Social Rehabilitation Programs

# Rapid Re-Housing Program - 250

Shelter for the Homeless Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div style="width: 0%;"></div>	N/A	N/A	85%	80%	-85%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 0%;"></div>	N/A	N/A	90%	94%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 0%;"></div> N/A	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 0%;"></div> N/A	81%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs