Easter Seals of Greater Hrtfd Rehab Center Inc.
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	97	87	11%	▲
	Admits	35	35	0%	
	Discharges	42	36	17%	▲
	Service Hours	2,909	2,882	1%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	66	63.5%
	Education Support	38	36.5%

Consumer Satisfaction Survey   (Based on 60 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	General Satisfaction		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Access		100%	80%	88%
✔	Respect		98%	80%	91%
✔	Outcome		92%	80%	83%
✔	Recovery		92%	80%	79%

Satisfied %		Goal %		0-80%		80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		23	24%	15%
26-34		21	22%	24%
35-44		21	22%	19%
45-54		26	27%	23%
55-64		5	5%	15%
65+				5%

Gender

Gender		#	%	State Avg
Male		64	66%	60%
Female		33	34%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		74	76%	75%
Hisp-Puerto Rican		16	16%	12%
Hispanic-Other		6	6%	7%
Hispanic-Mexican		1	1%	1%
Hispanic-Cuban				0%
Unknown				5%

Race

Race		#	%	State Avg	
White/Caucasian		42	43%	65%	▼
Black/African American		29	30%	17%	▲
Other		24	25%	13%	▲
Multiple Races		1	1%	1%	
Hawaiian/Other Pacific Islander		1	1%	0%	
Am. Indian/Native Alaskan				0%	
Asian				1%	
Unknown				3%	

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Easter Seals Capital Region Eastern CT
Easter Seals of Greater Hrtfd Rehab Center Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	56	18%	▲
Admits	26	19	37%	▲
Discharges	25	16	56%	▲
Service Hours	1,538	1,526	1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		31	47%	35%	40%	12%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		39	95%	90%	96%	5%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		96%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪	89%
Services	▪		▪			▪	▪			44%

☐ 1 or more Records Submitted to DMHAS
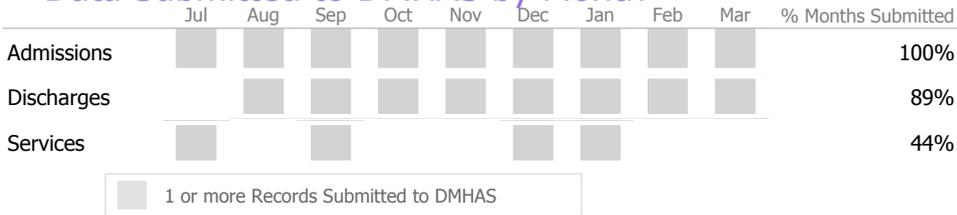
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Supported Education 609272
Easter Seals of Greater Hrtfd Rehab Center Inc.
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	36	6%	
Admits	9	16	-44%	▼
Discharges	17	20	-15%	▼
Service Hours	1,371	1,355	1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Enrolled in Educational Program		29	76%	35%	58%	41%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		20	95%	90%	96%	5%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■		■		■	■	■	■	67%
Discharges	■		■	■		■		■	■	67%
Services	■		■			■				33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | Goal | ✔ Goal Met | ● Below Goal |
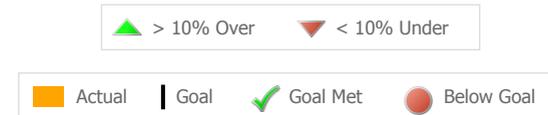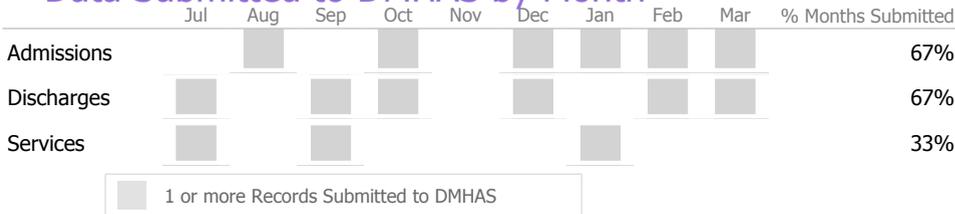
* State Avg based on 5 Active Education Support Programs