

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	431	458	-6%
	Admits	319	356	-10%
	Discharges	343	354	-3%
	Service Hours		-	
	Bed Days	29,205	33,132	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 106 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Overall		87%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Respect		84%	80%	91%
● Quality and Appropriateness		75%	80%	93%
● General Satisfaction		72%	80%	92%
● Access		62%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	431	100.0%

Client Demographics

Age	#	%	State Avg
18-25	76	18%	15%
26-34	172	40% ▲	24%
35-44	87	20%	19%
45-54	68	16%	23%
55-64	27	6%	15%
65+	1	0%	5%

Gender	#	%	State Avg
Male	241	56%	60%
Female	190	44%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	340	79%	75%
Hisp-Puerto Rican	66	15%	12%
Hispanic-Other	24	6%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	258	60%	65%
Other	92	21%	13%
Black/African American	76	18%	17%
Am. Indian/Native Alaskan	2	0%	0%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown	1	0%	3%
Asian			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	51	-12% ▼
Admits	32	41	-22% ▼
Discharges	36	43	-16% ▼
Bed Days	3,108	3,395	-8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		25	69%	70%	71%	-1%
✓ No Re-admit within 30 Days of Discharge		33	92%	85%	91%	7%
● Follow-up within 30 Days of Discharge		15	60%	90%	61%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
✓ 6 Month Updates	100%	6%
Cooccurring		
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		36	100%	95%	83%	5%
● Abstinence/Reduced Drug Use		15	33%	70%	77%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	123 days	0.2	75%	90%	105%	-15% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	4	4	0%
Discharges	4	5	-20% ▼
Bed Days	492	595	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	6%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	70%	71%	30% ▲
No Re-admit within 30 Days of Discharge		4	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		4	100%	90%	61%	10%

Recovery

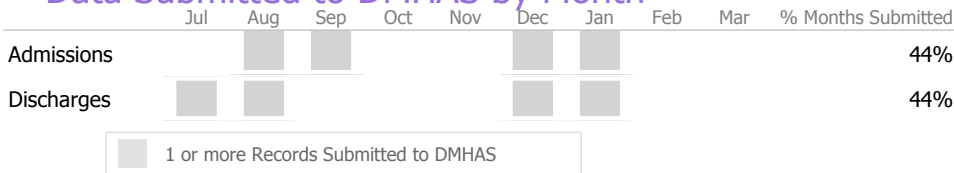
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		3	50%	70%	77%	-20% ▼
Improved/Maintained Axis V GAF Score		4	100%	95%	83%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	119 days	0.5	36%	90%	105%	-54% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	195	1%
Admits	145	146	-1%
Discharges	145	146	-1%
Bed Days	13,678	15,596	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		115	79%	70%	71%	9%
✓ No Re-admit within 30 Days of Discharge		140	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		66	57%	90%	61%	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		145	73%	70%	77%	3%
● Improved/Maintained Axis V GAF Score		134	91%	95%	83%	-4%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	6%

Bed Utilization

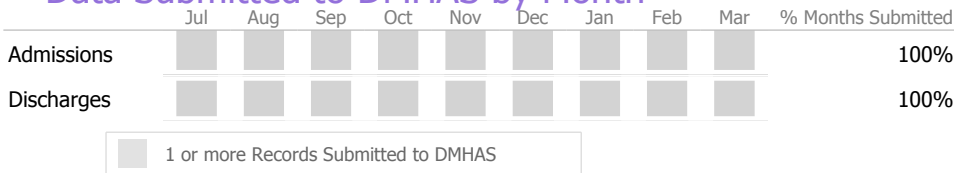
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		68	119 days	0.2	73%	90%	105%	-17% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	211	-12% ▼
Admits	138	165	-16% ▼
Discharges	158	160	-1%
Bed Days	11,927	13,546	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	6%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		95	60%	70%	71%	-10% ▼
No Re-admit within 30 Days of Discharge		137	87%	85%	91%	2%
Follow-up within 30 Days of Discharge		71	75%	90%	61%	-15% ▼

Recovery

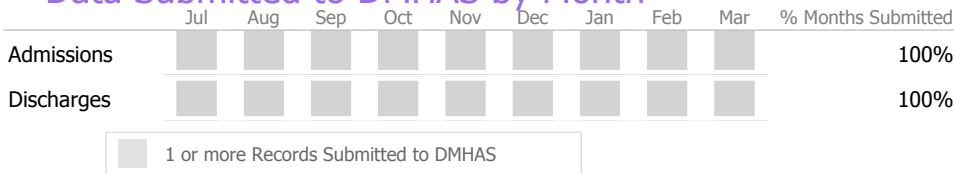
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		152	95%	95%	83%	0%
Abstinence/Reduced Drug Use		100	53%	70%	77%	-17% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		65	129 days	0.2	67%	90%	105%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs