Connecticut Counseling Centers Inc.
Norwalk, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)
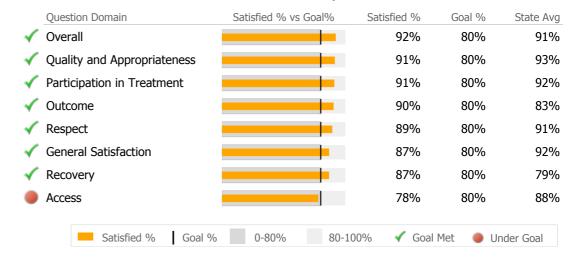
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,011	1,778	13%	▲
	Admits	613	445	38%	▲
	Discharges	381	384	-1%	
	Service Hours	23,339	20,510	14%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		2,011	100.0%

Consumer Satisfaction Survey   (Based on 447 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Overall		92%	80%	91%
✔	Quality and Appropriateness		91%	80%	93%
✔	Participation in Treatment		91%	80%	92%
✔	Outcome		90%	80%	83%
✔	Respect		89%	80%	91%
✔	General Satisfaction		87%	80%	92%
✔	Recovery		87%	80%	79%
🔴	Access		78%	80%	88%

▮ Satisfied %	│ Goal %	▮ 0-80%	▮ 80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		199	10%	15%
26-34		625	31%	24%
35-44		487	24%	19%
45-54		387	19%	23%
55-64		268	13%	15%
65+		45	2%	5%

Gender

Gender		#	%	State Avg
Male		1,214	61%	60%
Female		792	39%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		1,426	71%	75%
Unknown	▲	318	16%	5%
Hisp-Puerto Rican		184	9%	12%
Hispanic-Other		83	4%	7%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race		#	%	State Avg
White/Caucasian	▲	1,716	85%	65%
Other		153	8%	13%
Black/African American		131	7%	17%
Am. Indian/Native Alaskan		4	0%	0%
Asian		4	0%	1%
Hawaiian/Other Pacific Islander		3	0%	0%
Multiple Races				1%
Unknown				3%

▮ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Dnbry MM 1.3 051723
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	615	460	34%	▲
Admits	235	151	56%	▲
Discharges	130	97	34%	▲
Service Hours	8,974	5,303	69%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		92%	91%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
✓ Valid Axis V GAF Score		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		69	53%	50%	54%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		636	98%	75%	96%	23%	▲
✓ Abstinence/Reduced Drug Use		412	63%	50%	74%	13%	▲
✓ Stable Living Situation		622	95%	90%	95%	5%	
✓ Self Help		403	62%	60%	48%	2%	
✓ Improved/Maintained Axis V GAF Score		482	92%	75%	78%	17%	▲
⬤ Employed		235	36%	40%	43%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		508	97%	90%	92%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		338	55%	50%	62%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Norwalk MM 900515
Connecticut Counseling Centers Inc.
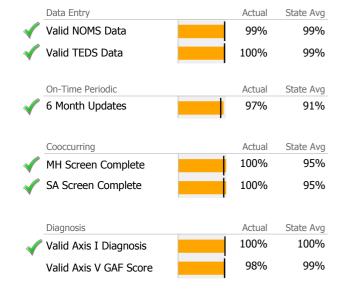Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	259	226	15%	▲
Admits	71	77	-8%	
Discharges	55	46	20%	▲
Service Hours	4,772	4,137	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	99%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	97%	91%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	95%
✔	SA Screen Complete	100%	95%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	98%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		26	47%	50%	54%	-3%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		260	98%	75%	96%	23%	▲
✔	Abstinence/Reduced Drug Use		178	67%	50%	74%	17%	▲
✔	Self Help		188	71%	60%	48%	11%	▲
✔	Improved/Maintained Axis V GAF Score		219	93%	75%	78%	18%	▲
✔	Stable Living Situation		256	96%	90%	95%	6%	
●	Employed		103	39%	40%	43%	-1%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		207	98%	90%	92%	8%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Length of Stay over 1 Year		169	65%	50%	62%	15%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Waterbury MM 100447
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

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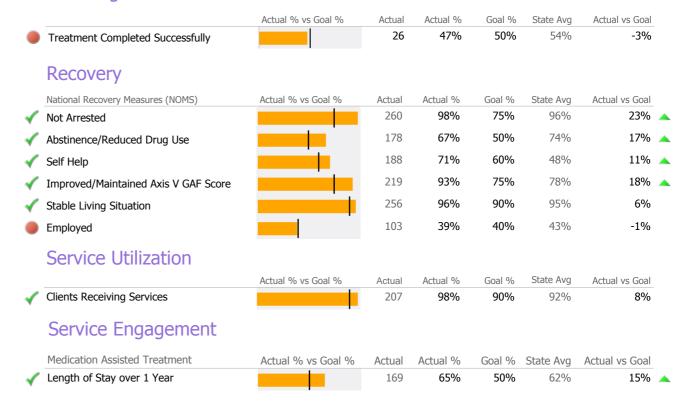
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,146	1,099	4%	
Admits	307	217	41%	▲
Discharges	196	241	-19%	▼
Service Hours	9,592	11,069	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	93%	91%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	95%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		146	74%	50%	54%	24%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		1,126	96%	75%	96%	21%	▲
✓	Abstinence/Reduced Drug Use		748	64%	50%	74%	14%	▲
✓	Employed		538	46%	40%	43%	6%	
✓	Stable Living Situation		1,124	95%	90%	95%	5%	
✓	Improved/Maintained Axis V GAF Score		889	90%	75%	78%	15%	▲
●	Self Help		518	44%	60%	48%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		930	95%	90%	92%	5%	

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		776	68%	50%	62%	18%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

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