Shelter for the Homeless Inc.
Stamford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Admits			
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%

Consumer Satisfaction Survey   (Based on 89 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Participation in Treatment		88%	80%	92%
✔	General Satisfaction		88%	80%	92%
✔	Outcome		83%	80%	83%
✔	Quality and Appropriateness		82%	80%	93%
✔	Overall		82%	80%	91%
✔	Respect		81%	80%	91%
🔴	Recovery		75%	80%	79%
🔴	Access		71%	80%	88%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25			13%
26-34			22%
35-44			19%
45-54			24%
55-64			17%
65+			5%

Gender

Gender	#	%	State Avg
Female			42%
Male			58%

Race

Race	#	%	State Avg
Am. Indian/Native Alaskan			0%
Asian			1%
Black/African American			16%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13%
Unknown			3%
White/Caucasian			66%

Ethnicity

Ethnicity	#	%	State Avg
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Hisp-Puerto Rican			12%
Non-Hispanic			75%
Unknown			5%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Rapid Re-Housing Program - 250
Shelter for the Homeless Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Stable Living Situation		N/A	N/A	85%	82%	-85%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		N/A	N/A	90%	86%	N/A	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 70 Active Supportive Housing – Scattered Site Programs