Kennedy Center Inc.
Trumbull, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	155	182	-15%	▼
	Admits	30	27	11%	▲
	Discharges	34	36	-6%	
	Service Hours	1,311	1,535	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	155	100.0%

Consumer Satisfaction Survey   (Based on 92 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Respect		96%	80%	91%
✓	Quality and Appropriateness		96%	80%	93%
✓	General Satisfaction		95%	80%	92%
✓	Overall		95%	80%	91%
✓	Access		94%	80%	88%
✓	Participation in Treatment		94%	80%	92%
✓	Outcome		89%	80%	83%
✓	Recovery		88%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		5	3%	13%
26-34		26	17%	22%
35-44		38	25%	19%
45-54		47	31%	24%
55-64		34	22%	17%
65+		4	3%	5%

Gender

Gender		#	%	State Avg
Male		85	55%	58%
Female		70	45%	42%

Race

Race		#	%		State Avg
White/Caucasian		76	49%	▼	66%
Black/African American		55	35%	▲	16%
Other		22	14%		13%
Asian		1	1%		1%
Multiple Races		1	1%		1%
Am. Indian/Native Alaskan					0%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		129	83%	75%
Hisp-Puerto Rican		13	8%	12%
Hispanic-Other		12	8%	6%
Unknown		1	1%	5%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Peer Mentor Program 111-280
Kennedy Center Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	22	0%	
Admits	1	2	-50%	▼
Discharges	-	3	-100%	▼
Service Hours	141	166	-15%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		5	23%	35%	43%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		22	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 40 Active Employment Services Programs

Work Services - Bridgeport 111-271
Kennedy Center Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	110	-19%	▼
Admits	17	13	31%	▲
Discharges	19	22	-14%	▼
Service Hours	660	974	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		37	42%	35%	43%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Work Services - Waterbury 111275
Kennedy Center Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	63	-13%	▼
Admits	12	12	0%	
Discharges	15	11	36%	▲
Service Hours	510	395	29%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		13	24%	35%	43%	-11%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		50	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	96%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 40 Active Employment Services Programs