Hall Brooke Foundation Inc.
Norwalk, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	80	80	0%	
	Admits	2	2	0%	
	Discharges	1	2	-50%	▼
	Service Hours	4,880	4,383	11%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	42	52.5%
	Residential Services	38	47.5%

Consumer Satisfaction Survey   (Based on 72 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	Recovery		97%	80%	79%
✔	Participation in Treatment		97%	80%	92%
✔	Outcome		95%	80%	83%
✔	General Satisfaction		94%	80%	92%

▬ Satisfied %		Goal %	▨ 0-80%	▨ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	1	1%	▼	13%
26-34	10	13%		22%
35-44	9	11%		19%
45-54	23	29%		24%
55-64	31	39%	▲	17%
65+	6	8%		5%

Gender

Gender	#	%		State Avg
Female	44	55%	▲	42%
Male	36	45%	▼	58%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	71	89%	▲	75%
Hisp-Puerto Rican	6	8%		12%
Hispanic-Other	3	4%		6%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown				5%

Race

Race	#	%		State Avg
White/Caucasian	45	56%		66%
Black/African American	35	44%	▲	16%
Am. Indian/Native Alaskan				0%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				3%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

HomeStead Apts. ResSup110-260
Hall Brooke Foundation Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	39	-3%	
Admits	-	2	-100%	▼
Discharges	1	-		
Service Hours	3,281	2,937	12%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	90%
SA Screen Complete		N/A	87%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		74%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	72%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		35	92%	60%	87%	32%	▲
✔ Employed		16	42%	25%	13%	17%	▲
✔ Stable Living Situation		38	100%	85%	92%	15%	▲
🔴 Improved/Maintained Axis V GAF Score		1	3%	95%	70%	-92%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		37	100%	90%	95%	10%	

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 51 Active Residential Support Programs

Next Steps SupportiveHsg110551
Hall Brooke Foundation Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	41	2%	
Admits	2	-		
Discharges	-	2	-100%	▼
Service Hours	1,600	1,446	11%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		42	100%	85%	82%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		42	100%	90%	86%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal
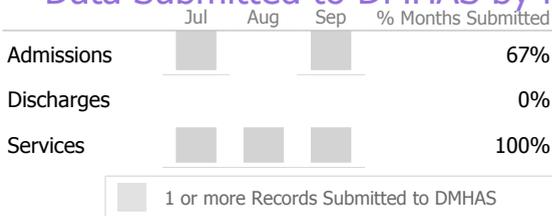
* State Avg based on 70 Active Supportive Housing – Scattered Site Programs