

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	239	238	0%
	Admits	121	126	-4%
	Discharges	125	119	5%
	Service Hours	-	-	-
	Bed Days	10,148	10,995	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 106 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Overall		87%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Respect		84%	80%	91%
● Quality and Appropriateness		75%	80%	93%
● General Satisfaction		72%	80%	92%
● Access		62%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	239	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	34	14%	13%	Male	121	51%	58%
26-34	99	41% ▲	22%	Female	118	49%	42%
35-44	47	20%	19%				
45-54	38	16%	24%				
55-64	20	8%	17%				
65+	1	0%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	197	82%	75%	White/Caucasian	151	63%	66%
Hisp-Puerto Rican	29	12%	12%	Other	44	18%	13%
Hispanic-Other	12	5%	6%	Black/African American	41	17%	16%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	1	0%	0%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander	1	0%	0%
Unknown			5%	Unknown	1	0%	3%
				Asian			1%
				Multiple Races			1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	26	12% ▲
Admits	16	15	7%
Discharges	15	11	36% ▲
Bed Days	1,106	1,112	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	10%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	73%	70%	69%	3%
✓ No Re-admit within 30 Days of Discharge		14	93%	85%	92%	8%
● Follow-up within 30 Days of Discharge		6	55%	90%	59%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		15	100%	95%	87%	5%
● Abstinence/Reduced Drug Use		7	24%	70%	66%	-46% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	95 days	0.5	80%	90%	95%	-10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	2	1	100% ▲
Discharges	2	2	0%
Bed Days	146	218	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	10%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	70%	69%	30% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	59%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		1	25%	70%	66%	-45% ▼
✓ Improved/Maintained Axis V GAF Score		2	100%	95%	87%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	107 days	1.3	32%	90%	95%	-58% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	100	-2%
Admits	44	50	-12% ▼
Discharges	48	41	17% ▲
Bed Days	4,339	5,146	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	10%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		41	85%	70%	69%	15% ▲
✓ No Re-admit within 30 Days of Discharge		46	96%	85%	92%	11% ▲
● Follow-up within 30 Days of Discharge		27	66%	90%	59%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		64	65%	70%	66%	-5%
● Improved/Maintained Axis V GAF Score		45	90%	95%	87%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		68	112 days	0.7	69%	90%	95%	-21% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	110	-2%
Admits	59	60	-2%
Discharges	60	65	-8%
Bed Days	4,557	4,519	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	10%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	42%	70%	69%	-28%
No Re-admit within 30 Days of Discharge		55	92%	85%	92%	7%
Follow-up within 30 Days of Discharge		18	72%	90%	59%	-18%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		51	47%	70%	66%	-23%
Improved/Maintained Axis V GAF Score		57	92%	95%	87%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		65	107 days	0.6	76%	90%	95%	-14%

Legend: █ < 90% █ 90-110% █ > 110%

▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs