Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	46	40	15%	▲
	Admits	13	24	-46%	▼
	Discharges	25	16	56%	▲
	Service Hours	67	57	17%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		46	100.0%

Consumer Satisfaction Survey   (Based on 35 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		94%	80%	92%
✔	Participation in Treatment		94%	80%	92%
✔	Access		93%	80%	88%
✔	Overall		91%	80%	91%
✔	Quality and Appropriateness		91%	80%	93%
✔	Respect		91%	80%	91%
🔴	Outcome		74%	80%	83%
🔴	Recovery		74%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age
Age		#	%	State Avg
18-25		2	4%	13%
26-34		11	24%	22%
35-44		10	22%	19%
45-54		18	39% ▲	24%
55-64		5	11%	17%
65+				5%

Gender
Gender		#	%	State Avg
Male		42	91% ▲	58%
Female		4	9% ▼	42%

Race
Race		#	%	State Avg
Other		45	98% ▲	13%
Black/African American		1	2% ▼	16%
Am. Indian/Native Alaskan				0%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%
White/Caucasian			▼	66%

Ethnicity
Ethnicity		#	%	State Avg
Hisp-Puerto Rican		45	98% ▲	12%
Hispanic-Other		1	2%	6%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Non-Hispanic			▼	75%
Unknown				5%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches_Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	40	15%	▲
Admits	13	24	-46%	▼
Discharges	25	16	56%	▲
Service Hours	67	57	17%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		8	17%	35%	35%	-18%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		21	72%	90%	69%	-18%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		17%	68%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs