

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,420	1,431	-1%
	Admits	891	903	-1%
	Discharges	900	907	-1%
	Service Hours	-	-	-
	Bed Days	52,675	46,870	12% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 205 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		87%	80%	92%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Respect		80%	80%	91%
● General Satisfaction		79%	80%	92%
● Recovery		77%	80%	79%
● Outcome		77%	80%	83%
● Access		70%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	886	61.7%
	Outpatient Services	-	-
<b>Forensic MH</b>	Inpatient Services	294	20.5%
	Outpatient Services	-	-
<b>Mental Health</b>	Inpatient Services	243	16.9%
	Residential Services	13	0.9%
	Outpatient Services	-	-

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	168	12%	13%	Male	1,057	74%	58% ▲
26-34	353	25%	22%	Female	363	26%	42% ▼
35-44	291	20%	19%				
45-54	327	23%	24%				
55-64	216	15%	17%				
65+	65	5%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,180	83%	75%	White/Caucasian	891	63%	66%
Hisp-Puerto Rican	156	11%	12%	Black/African American	285	20%	16%
Hispanic-Other	67	5%	6%	Other	210	15%	13%
Unknown	13	1%	5%	Multiple Races	12	1%	1%
Hispanic-Cuban	3	0%	0%	Asian	11	1%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	5	0%	0%
				Unknown	5	0%	3%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

## Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	607	420	45% ▲
Admits	608	441	38% ▲
Discharges	478	320	49% ▲
Transfers - In	2	3	-33% ▼
Transfers - Out	140	95	47% ▲
Bed Days	3,313	2,411	37% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	100%	100%

  

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

  

Cooccurring	Actual	State Avg
MH Screen Complete	99%	92%
SA Screen Complete	99%	92%

  

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		319	67%	80%	67%	-13% ▼
No Re-admit within 30 Days of Discharge		452	95%	85%	95%	10%
Follow-up within 30 Days of Discharge		177	55%	90%	55%	-35% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.1	88%	90%	88%	-2%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	124	19% ▲
Admits	66	68	-3%
Discharges	60	36	67% ▲
Transfers - In	2	5	-60% ▼
Transfers - Out	2	2	0%
Bed Days	7,543	4,855	55% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
On-Time Periodic		
6 Month Updates	36%	40%
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	93%	82%
Valid Axis V GAF Score	3%	36%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	5%	95%	12%	-90% ▼
No Re-admit within 30 Days of Discharge		60	100%	85%	99%	15% ▲
Follow-up within 30 Days of Discharge		1	33%	90%	63%	-57% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	3%	95%	14%	-92% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				81	129 days	0.6	101%	90%	96%	11% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 13 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	159	-33% ▼
Admits	1	5	-80% ▼
Discharges	7	9	-22% ▼
Transfers - In	4	10	-60% ▼
Transfers - Out	1	2	-50% ▼
Bed Days	9,150	9,264	-1%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	71%	95%	12%	-24% ▼
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	99%	1%
● Follow-up within 30 Days of Discharge		4	80%	90%	63%	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		20	20%	95%	14%	-75% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		83% / 88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		49% / 40%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		71% / 82%
✓ Valid Axis V GAF Score		72% / 36%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		117	1,487 days	1.1	85%	90%	96%	-5%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 13 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	1	4300%	▲
Admits	1	1	0%	
Discharges	-	1	-100%	▼
Transfers - Out	4	-		
Bed Days	3,841	42	9045%	▲

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	12%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	99%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100% / 88%
On-Time Periodic	Actual	State Avg
6 Month Updates		21% / 40%
Coccurring	Actual	State Avg
MH Screen Complete		N/A / 100%
SA Screen Complete		N/A / 100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		68% / 82%
Valid Axis V GAF Score		59% / 36%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	19%	95%	14%	-76% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	34	316 days	0.8	123%	90%	96%	33% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 13 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	164	151	9%
Admits	23	24	-4%
Discharges	22	15	47% ▲
Transfers - In	3	2	50% ▲
Transfers - Out	3	-	
Bed Days	12,861	12,175	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	47%	46%
Cooccurring	Actual	State Avg
MH Screen Complete	90%	85%
SA Screen Complete	85%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	76%	64%
Valid Axis V GAF Score	46%	36%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	73%	95%	56%	-22% ▼
No Re-admit within 30 Days of Discharge		19	90%	85%	87%	5%
Follow-up within 30 Days of Discharge		12	75%	90%	48%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		40	32%	95%	32%	-63% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	674 days	0.9	100%	90%	105%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	45	-13% ▼
Admits	2	1	100% ▲
Discharges	3	4	-25% ▼
Bed Days	3,320	3,959	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	46%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	85%
SA Screen Complete	75%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	56%	64%
Valid Axis V GAF Score	64%	36%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	100%	95%	56%	5%
No Re-admit within 30 Days of Discharge		3	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	48%	-90% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		17	49%	95%	32%	-46% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	45	840 days	1.2	80%	90%	105%	-10%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	3	1	200% ▲
Discharges	3	3	0%
Bed Days	1,272	1,296	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	10%	46%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	85%
SA Screen Complete	100%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	64%
Valid Axis V GAF Score	50%	36%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	95%	56%	5%
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	48%	-90% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	54%	95%	32%	-41% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	789 days	0.9	92%	90%	105%	2%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	20	20% ▲
Admits	2	7	-71% ▼
Discharges	5	5	0%
Transfers - In	3	1	200% ▲
Transfers - Out	1	-	
Bed Days	1,742	1,381	26% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	86%
On-Time Periodic		
6 Month Updates	11%	46%
Cooccurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	68%
Diagnosis		
Valid Axis I Diagnosis	83%	64%
Valid Axis V GAF Score	13%	36%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	95%	56%	-15% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		3	75%	90%	48%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	32%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	247 days	0.8	95%	90%	105%	5%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	317	34% ▲
Admits	182	162	12% ▲
Discharges	319	216	48% ▲
Transfers - In	143	137	4%
Transfers - Out	6	4	50% ▲
Bed Days	9,633	8,597	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Cooccurring</b>		
MH Screen Complete	99%	99%
SA Screen Complete	98%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	92%	92%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		240	75%	80%	75%	-5%
No Re-admit within 30 Days of Discharge		301	94%	85%	94%	9%
Follow-up within 30 Days of Discharge		142	59%	90%	59%	-31%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	34 days	0.3	94%	90%	94%	4%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	3	2	50% ▲
Discharges	3	2	50% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	60%	60%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	87%
Valid Axis V GAF Score	62%	64%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	95%	76%	5%
● No Re-admit within 30 Days of Discharge		2	67%	85%	76%	-18% ▼
● Follow-up within 30 Days of Discharge		2	67%	90%	84%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Sub-Acute Programs