Catholic Charities - Institute for the Hispanic Fa
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,368	1,042	31%	▲
	Admits	345	347	-1%	
	Discharges	246	165	49%	▲
	Service Hours	913	618	48%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	802	57.6%
Addiction			
	Outpatient	473	34.0%
	Case Management	92	6.6%
Mental Health			
	Case Management	26	1.9%

Consumer Satisfaction Survey (Based on 108 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	341	25%	▲	13%
26-34	381	28%		22%
35-44	279	20%		19%
45-54	216	16%		24%
55-64	120	9%		17%
65+	30	2%		5%

Gender

	#	%		State Avg
Male	1,035	76%	▲	58%
Female	332	24%	▼	42%

Ethnicity

	#	%		State Avg
Non-Hispanic	677	49%	▼	75%
Hisp-Puerto Rican	485	35%	▲	12%
Hispanic-Other	168	12%		6%
Hispanic-Mexican	24	2%		1%
Hispanic-Cuban	7	1%		0%
Unknown	7	1%		5%

Race

	#	%		State Avg
White/Caucasian	572	42%	▼	66%
Black/African American	410	30%	▲	16%
Other	337	25%	▲	13%
Unknown	25	2%		3%
Asian	15	1%		1%
Am. Indian/Native Alaskan	6	0%		0%
Hawaiian/Other Pacific Islander	2	0%		0%
Multiple Races	1	0%		1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	67	93	-27%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	90%	15%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	85%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		■		33%
Discharges		■		33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	473	254	86%	▲
Admits	146	101	45%	▲
Discharges	40	63	-37%	▼
Service Hours	743	446	67%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	97%
✓ Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	41%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	98%	96%
SA Screen Complete	85%	96%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully	16	40%	50%	56%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested	392	83%	75%	84%	8%	
● Stable Living Situation	381	80%	95%	83%	-15%	▼
● Abstinence/Reduced Drug Use	174	37%	55%	50%	-18%	▼
● Employed	122	26%	50%	39%	-24%	▼
● Self Help	9	2%	60%	19%	-58%	▼
● Improved/Maintained Axis V GAF Score	25	10%	75%	53%	-65%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services	211	49%	90%	74%	-41%	▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	94	65%	75%	76%	-10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	91	1%
Admits	-	33	-100%
Discharges	2	15	-87%
Service Hours	-	79	-100%

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705
Catholic Charities - Institute for the Hispanic Fa
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	802	696	15%	▲
Admits	197	212	-7%	
Discharges	202	86	135%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

St. Francis Xavier
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	1	-	
Discharges	1	-	
Service Hours	103	-	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		10	91%	85%	90%	6%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		10	100%	90%	85%	10%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	98%	98%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	89%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		■		33%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs