Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	328	325	1%	
	Admits	77	59	31%	▲
	Discharges	82	72	14%	▲
	Service Hours	2,280	1,944	17%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		328	100.0%

Consumer Satisfaction Survey   (Based on 117 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Participation in Treatment		96%	80%	92%
✔	Access		96%	80%	88%
✔	Respect		95%	80%	91%
✔	General Satisfaction		95%	80%	92%
✔	Overall		93%	80%	91%
✔	Quality and Appropriateness		93%	80%	93%
✔	Outcome		87%	80%	83%
🔴	Recovery		74%	80%	79%

Satisfied %		Goal %		0-80%		80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		23	7%	15%
26-34		45	14%	24%
35-44		59	18%	19%
45-54		76	23%	22%
55-64		81	25%	15%
65+		44	13%	4%

Gender

Gender	#	%		State Avg
Female	172	52%	▲	40%
Male	156	48%	▼	60%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		293	89%	▲	75%
Hispanic-Other		15	5%		7%
Hisp-Puerto Rican		10	3%		12%
Unknown		10	3%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%	State Avg
White/Caucasian		212	65%	65%
Black/African American		70	21%	16%
Other		27	8%	13%
Multiple Races		8	2%	1%
Asian		5	2%	1%
Unknown		5	2%	3%
Am. Indian/Native Alaskan		1	0%	1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Outpatient Services   917-210
Yale University-Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	328	325	1%	
Admits	77	59	31%	▲
Discharges	82	72	14%	▲
Service Hours	2,280	1,944	17%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		97%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		100%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		95%	78%
✔ SA Screen Complete		94%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%
✔ Valid Axis V GAF Score		100%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		16	20%	50%	42%	-30%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		272	82%	60%	69%	22%	▲
✔ Stable Living Situation		322	97%	95%	86%	2%	
✔ Improved/Maintained Axis V GAF Score		244	81%	75%	53%	6%	
● Employed		92	28%	30%	22%	-2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		249	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		68	89%	75%	65%	14%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪	▪	92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs