Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	102	87	17%	▲
	Admits	73	47	55%	▲
	Discharges	47	59	-20%	▼
	Service Hours	894	1,335	-33%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		102	100.0%

Consumer Satisfaction Survey   (Based on 65 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		94%	80%	92%
✔	Quality and Appropriateness		94%	80%	93%
✔	Respect		92%	80%	91%
✔	Access		91%	80%	88%
✔	Participation in Treatment		89%	80%	92%
✔	Overall		89%	80%	91%
🔴	Recovery		60%	80%	79%
🔴	Outcome		58%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	16	16%	15%
26-34	22	22%	24%
35-44	19	19%	19%
45-54	24	24%	22%
55-64	12	12%	15%
65+	5	5%	4%

Gender

Gender	#	%	State Avg
Male	55	54%	60%
Female	47	46%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	100	98%	▲	75%
Hisp-Puerto Rican	1	1%	▼	12%
Unknown	1	1%		6%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%

Race

Race	#	%		State Avg
White/Caucasian	94	92%	▲	65%
Black/African American	3	3%	▼	16%
Asian	2	2%		1%
Other	2	2%	▼	13%
Multiple Races	1	1%		1%
Am. Indian/Native Alaskan				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	87	17%	▲
Admits	73	47	55%	▲
Discharges	47	59	-20%	▼
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Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	97%
✔ Valid TEDS Data		99%	93%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		55%	49%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
✔ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		27	57%	50%	53%	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		95	90%	75%	90%	15%	▲
✔ Employed		62	58%	50%	44%	8%	
✔ Stable Living Situation		104	98%	95%	90%	3%	
● Abstinence/Reduced Drug Use		34	32%	55%	59%	-23%	▼
● Improved/Maintained Axis V GAF Score		48	62%	75%	68%	-13%	▼
● Self Help		10	9%	60%	24%	-51%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		49	83%	90%	83%	-7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		55	76%	75%	80%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪	92%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs