

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,211	893	36%	▲
	Admits	1,466	933	57%	▲
	Discharges	1,323	884	50%	▲
	Service Hours	9,533	5,777	65%	▲
	Bed Days	6,971	6,760	3%	
	S.Rehab/PHP/IOP	1,365	854	60%	▲

Consumer Satisfaction Survey

(Based on 177 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		91%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Respect		88%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		81%	80%	83%
✓ Recovery		81%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	789	48.4%
	Case Management	253	15.5%
	IOP	238	14.6%
	Residential Services	96	5.9%
Mental Health	Case Management	255	15.6%

Client Demographics

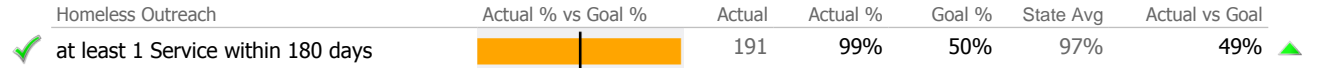
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	217	18%	15%	Male	766	63%	60%
26-34	393	33%	24%	Female	444	37%	40%
35-44	254	21%	19%	Transgender			0%
45-54	233	20%	22%				
55-64	90	8%	15%				
65+	6	1%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	812	67%	75%	White/Caucasian	999	82%	▲ 65%
Hisp-Puerto Rican	264	22%	12%	Black/African American	83	7%	16%
Unknown	103	9%	6%	Other	56	5%	13%
Hispanic-Other	19	2%	7%	Unknown	56	5%	3%
Hispanic-Mexican	11	1%	1%	Multiple Races	11	1%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	4	0%	1%
				Asian	2	0%	1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

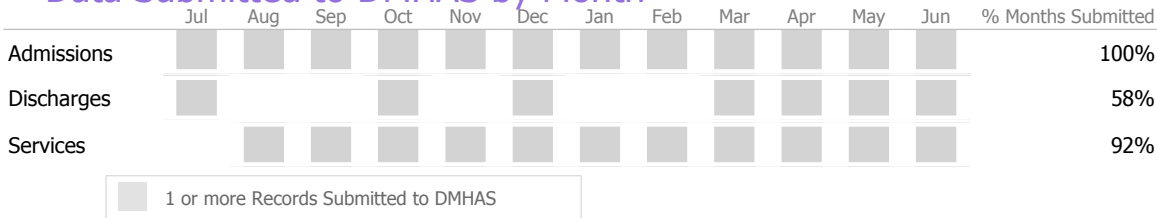
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	253	111	128%	▲
Admits	196	84	133%	▲
Discharges	140	44	218%	▲
Service Hours	1,439	728	98%	▲

Service Engagement



Data Submitted to DMHAS by Month

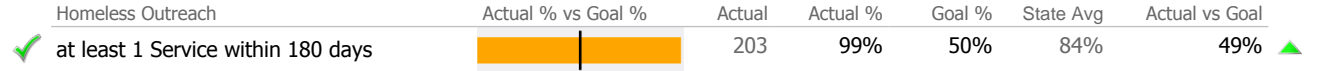


* State Avg based on 6 Active Outreach & Engagement Programs

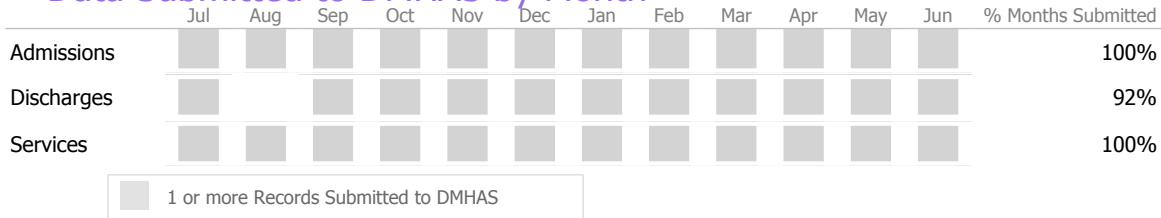
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	255	106	141% ▲
Admits	218	87	151% ▲
Discharges	213	51	318% ▲
Service Hours	567	302	88% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	61	31% ▲
Admits	81	56	45% ▲
Discharges	75	60	25% ▲
Service Hours	15	67	-77% ▼
Social Rehab/PHP/IOP Days	452	243	86% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	97%	99%
On-Time Periodic		
6 Month Updates	N/A	6%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	91%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	64%	50%	59%	14% ▲
● Follow-up within 30 Days of Discharge		40	83%	90%	51%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		75	90%	75%	94%	15% ▲
✓ Improved/Maintained Axis V GAF Score		64	85%	75%	84%	10%
✓ Stable Living Situation		79	95%	95%	91%	0%
● Abstinence/Reduced Drug Use		39	47%	55%	61%	-8%
● Employed		28	34%	50%	32%	-16% ▼
● Self Help		19	23%	60%	44%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	63%	90%	59%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	293	252	16% ▲
Admits	268	204	31% ▲
Discharges	233	210	11% ▲
Service Hours	2,852	1,957	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	96%	93%
On-Time Periodic		
6 Month Updates	100%	49%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		129	55%	50%	53%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		308	94%	75%	90%	19% ▲
Abstinence/Reduced Drug Use		200	61%	55%	59%	6%
Stable Living Situation		314	95%	95%	90%	0%
Employed		159	48%	50%	44%	-2%
Improved/Maintained Axis V GAF Score		216	84%	75%	68%	9%
Self Help		56	17%	60%	24%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		93	97%	90%	83%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		186	78%	75%	80%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	507	375	35% ▲
Admits	458	312	47% ▲
Discharges	424	287	48% ▲
Service Hours	4,582	2,558	79% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	90%	93%
On-Time Periodic		
6 Month Updates	94%	49%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		255	60%	50%	53%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		553	96%	75%	90%	21% ▲
✓ Abstinence/Reduced Drug Use		379	66%	55%	59%	11% ▲
● Stable Living Situation		544	94%	95%	90%	-1%
✓ Improved/Maintained Axis V GAF Score		385	81%	75%	68%	6%
● Employed		222	39%	50%	44%	-11% ▼
● Self Help		196	34%	60%	24%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		137	90%	90%	83%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		292	72%	75%	80%	-3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	39	10% ▲
Admits	33	31	6%
Discharges	36	29	24% ▲
Bed Days	3,479	3,331	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	72%	70%	67%	2%
✓ No Re-admit within 30 Days of Discharge		34	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge		20	77%	90%	60%	-13% ▼

Recovery

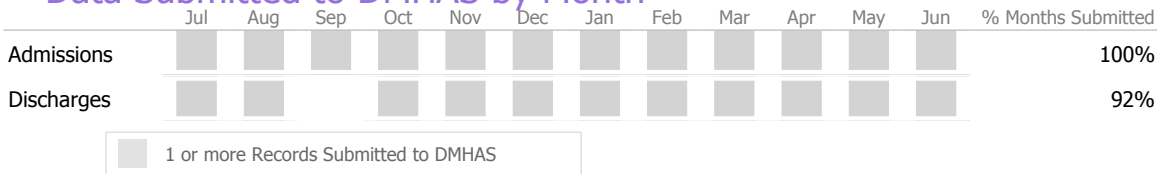
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		34	79%	70%	78%	9%
✓ Improved/Maintained Axis V GAF Score		36	100%	95%	85%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	118 days	0.1	95%	90%	100%	5%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	50	6%
Admits	44	41	7%
Discharges	44	41	7%
Bed Days	3,492	3,429	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		23	52%	70%	67%	-18%
No Re-admit within 30 Days of Discharge		39	89%	85%	92%	4%
Follow-up within 30 Days of Discharge		22	96%	90%	60%	6%

Recovery

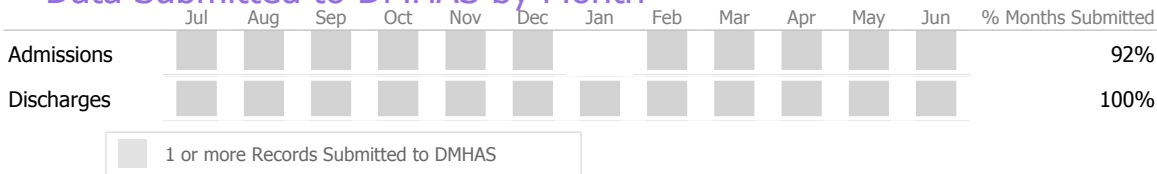
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		39	72%	70%	78%	2%
Improved/Maintained Axis V GAF Score		44	100%	95%	85%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	100 days	0.1	95%	90%	100%	5%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	129	25% ▲
Admits	168	118	42% ▲
Discharges	158	131	21% ▲
Service Hours	79	159	-50% ▼
Social Rehab/PHP/IOP Days	913	611	49% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	6%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	91%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		99	63%	50%	59%	13% ▲
● Follow-up within 30 Days of Discharge		83	84%	90%	51%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		166	94%	75%	94%	19% ▲
✓ Abstinence/Reduced Drug Use		108	61%	55%	61%	6%
✓ Improved/Maintained Axis V GAF Score		137	87%	75%	84%	12% ▲
✓ Stable Living Situation		168	95%	95%	91%	0%
● Self Help		92	52%	60%	44%	-8%
● Employed		44	25%	50%	32%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	95%	90%	59%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs