

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	166	163	2%
	Admits	60	52	15% ▲
	Discharges	57	58	-2%
	Service Hours	3,099	4,012	-23% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	166	100.0%

### Consumer Satisfaction Survey

(Based on 44 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Outcome		95%	80%	83%
✓ Respect		95%	80%	91%
✓ Recovery		88%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	10	6%	15%
26-34	28	17%	24%
35-44	33	20%	19%
45-54	52	31%	22%
55-64	41	25%	15%
65+	2	1%	4%

Gender	#	%	State Avg
Male	89	54%	60%
Female	77	46%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	154	93%	75% ▲
Hisp-Puerto Rican	7	4%	12%
Unknown	4	2%	6%
Hispanic-Other	1	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	128	77%	65% ▲
Black/African American	23	14%	16%
Other	7	4%	13%
Asian	4	2%	1%
Hawaiian/Other Pacific Islander	2	1%	0%
Am. Indian/Native Alaskan	1	1%	1%
Unknown	1	1%	3%
Multiple Races			1%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	157	155	1%
Admits	59	50	18% ▲
Discharges	53	58	-9%
Service Hours	2,856	3,740	-24% ▼

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		51	32%	35%	39%	-3%

## Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		106	99%	90%	96%	9%

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		89%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■		■	■	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	1	2	-50% ▼
Discharges	4	-	
Service Hours	244	272	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		9	69%	35%	39%	34% ▲

### Service Utilization

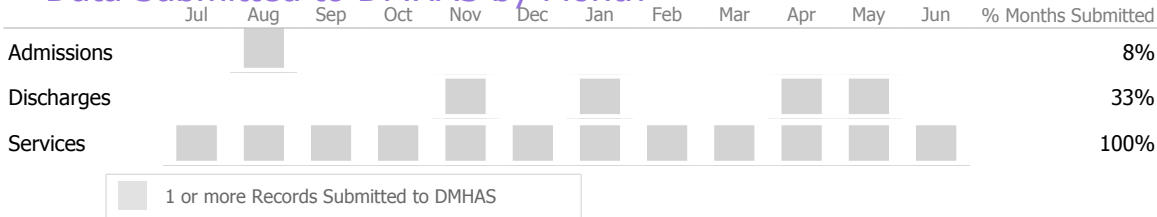
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
  Goal
  Goal Met
  Below Goal

\* State Avg based on 40 Active Employment Services Programs