

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,170	3,289	-4%
	Admits	1,909	2,186	-13% ▼
	Discharges	2,106	2,047	3%
	Service Hours	350	1,173	-70% ▼
	Bed Days	62,489	42,927	46% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 478 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		91%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		87%	80%	79%
✓ Access		85%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	2,495	78.4%
	Residential Services	503	15.8%
Addiction	Outpatient	185	5.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	915	29%	▲ 15%	Male	2,576	82%	▲ 60%
26-34	867	28%	24%	Female	584	18%	▼ 40%
35-44	613	20%	19%	Transgender			0%
45-54	492	16%	22%				
55-64	201	6%	15%				
65+	50	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,152	68%	75%	White/Caucasian	2,427	77%	▲ 65%
Hispanic-Other	816	26%	▲ 7%	Black/African American	493	16%	16%
Hisp-Puerto Rican	95	3%	12%	Other	128	4%	13%
Unknown	68	2%	6%	Asian	53	2%	1%
Hispanic-Cuban	21	1%	0%	Unknown	46	1%	3%
Hispanic-Mexican	18	1%	1%	Multiple Races	12	0%	1%
				Hawaiian/Other Pacific Islander	9	0%	0%
				Am. Indian/Native Alaskan	2	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7		
Admits	7	-	
Discharges	1	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	55%	95%
Valid TEDS Data	0%	31%
On-Time Periodic		
6 Month Updates	0%	69%
Cooccurring		
MH Screen Complete	36%	97%
SA Screen Complete	0%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	75%	60%	25% ▲

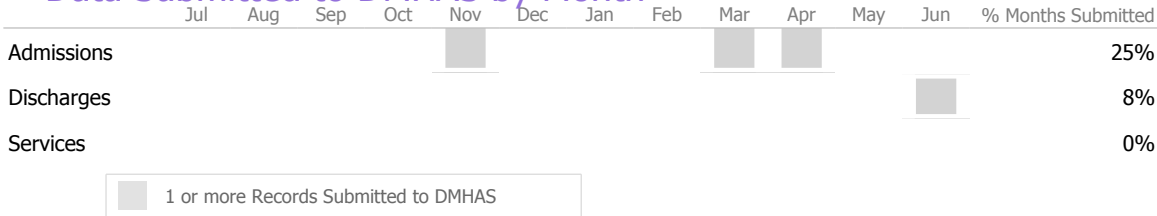
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	73%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	68%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

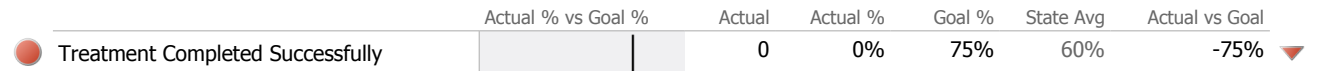
■ Actual | Goal ▲ Goal Met ● Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

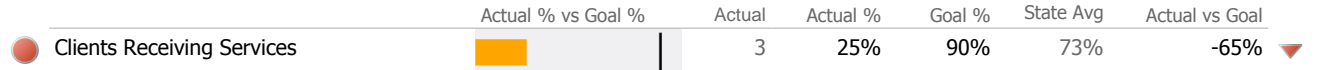
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	1	1300% ▲
Admits	13	1	1200% ▲
Discharges	2	-	
Service Hours	14	-	

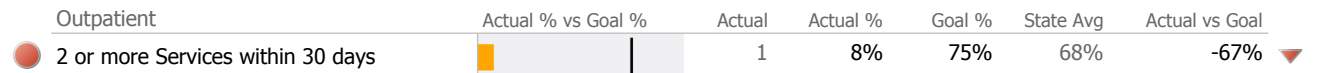
Discharge Outcomes



Service Utilization



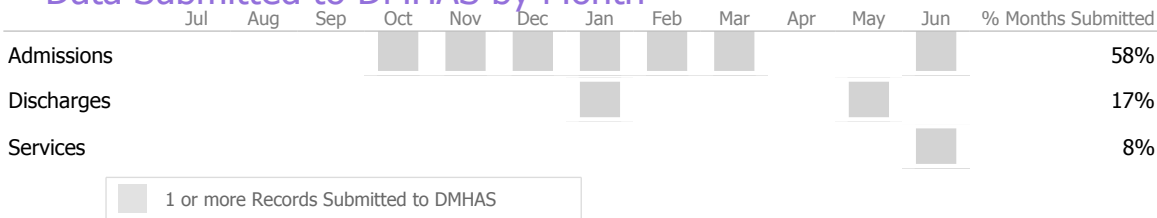
Service Engagement



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	115	-16% ▼
Admits	84	95	-12% ▼
Discharges	93	102	-9%
Bed Days	8,144	6,998	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		59	63%	50%	82%	13% ▲
✓ No Re-admit within 30 Days of Discharge		87	94%	85%	90%	9%
● Follow-up within 30 Days of Discharge		50	85%	90%	81%	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
✓ Valid TEDS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Recovery

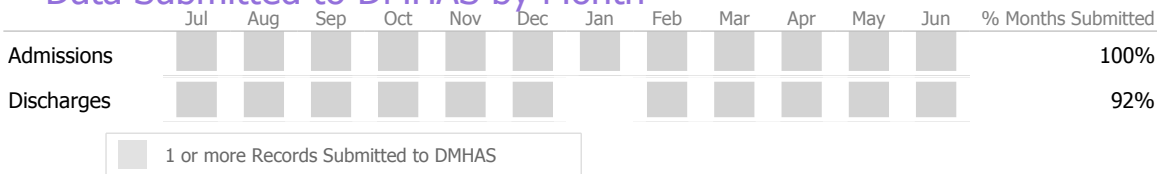
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		73	78%	75%	95%	3%
● Abstinence/Reduced Drug Use		64	65%	70%	89%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	229 days	0.1	111%	90%	104%	21% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	165	301	-45% ▼
Admits	79	251	-69% ▼
Discharges	50	226	-78% ▼
Service Hours	336	1,173	-71% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
Valid TEDS Data	98%	93%
On-Time Periodic		
6 Month Updates	1%	49%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	95%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		29	58%	50%	53%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		156	95%	75%	90%	20% ▲
✓ Employed		96	58%	50%	44%	8%
✓ Abstinence/Reduced Drug Use		93	56%	55%	59%	1%
✓ Stable Living Situation		156	95%	95%	90%	0%
● Self Help		51	31%	60%	24%	-29% ▼
● Improved/Maintained Axis V GAF Score		41	31%	75%	68%	-44% ▼

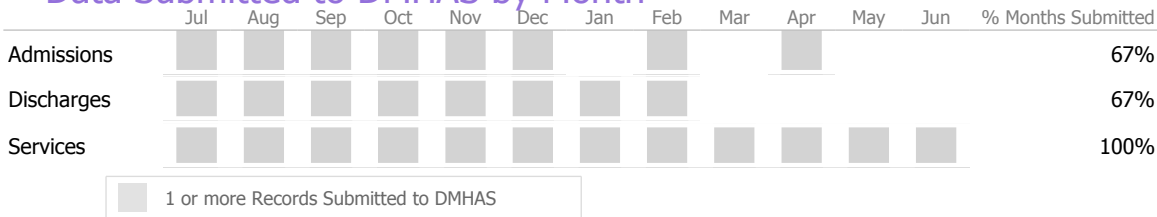
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		37	32%	90%	83%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		16	20%	75%	80%	-55% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,495	2,484	0%
Admits	1,428	1,505	-5%
Discharges	1,574	1,411	12% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	121	-22% ▼
Admits	45	93	-52% ▼
Discharges	89	74	20% ▲
Bed Days	14,654	11,300	30% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	8%
Cooccurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	33%	70%	67%	-37% ▼
No Re-admit within 30 Days of Discharge		86	97%	85%	92%	12% ▲
Follow-up within 30 Days of Discharge		14	48%	90%	60%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		86	97%	95%	85%	2%
Abstinence/Reduced Drug Use		42	45%	70%	78%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	389 days	0.1	308%	90%	100%	218% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	92%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	92%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	32	197% ▲
Admits	94	29	224% ▲
Discharges	86	31	177% ▲
Bed Days	5,756	1,468	292% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	47%	70%	67%	-23% ▼
No Re-admit within 30 Days of Discharge		86	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		23	57%	90%	60%	-33% ▼

Recovery

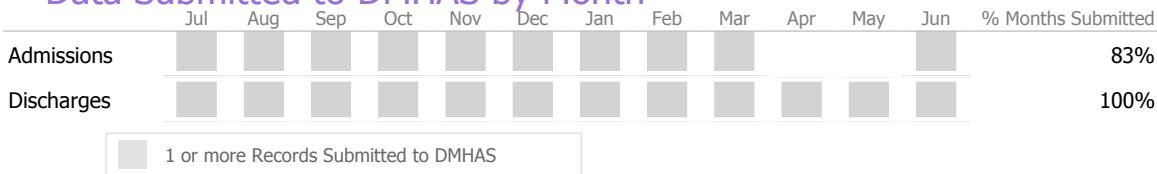
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		90	94%	70%	78%	24% ▲
Improved/Maintained Axis V GAF Score		53	62%	95%	85%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	95 days	0.1	83%	90%	100%	-7%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	272	-17% ▼
Admits	159	212	-25% ▼
Discharges	211	203	4%
Bed Days	33,935	23,161	47% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	8%
Cooccurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		80	38%	70%	67%	-32% ▼
No Re-admit within 30 Days of Discharge		207	98%	85%	92%	13% ▲
Follow-up within 30 Days of Discharge		23	29%	90%	60%	-61% ▼

Recovery

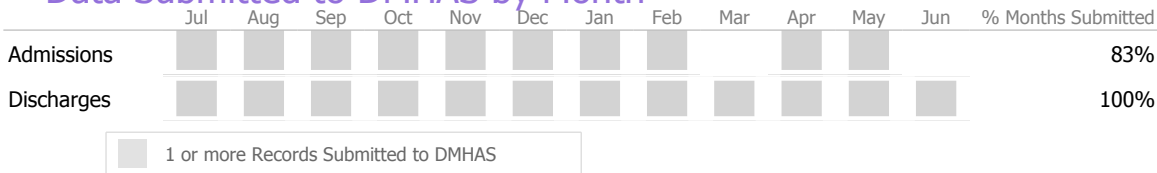
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		153	67%	70%	78%	-3%
Improved/Maintained Axis V GAF Score		166	79%	95%	85%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	329 days	0.1	185%	90%	100%	95% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs