Community Health Services Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	477	577	-17%	▼
	Admits	219	325	-33%	▼
	Discharges	331	312	6%	
	Service Hours	2,059	2,464	-16%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	407	84.3%
	Case Management	76	15.7%

Client Demographics

Age

		#	%	State Avg
18-25		52	11%	15%
26-34		82	17%	24%
35-44		81	17%	19%
45-54		146	31%	22%
55-64		96	20%	15%
65+		20	4%	4%

Gender

		#	%	State Avg
Male		256	54%	60%
Female		219	46%	40%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		261	55%	▼	75%
Hisp-Puerto Rican		170	36%	▲	12%
Hispanic-Other		28	6%		7%
Unknown		15	3%		6%
Hispanic-Cuban		3	1%		0%
Hispanic-Mexican					1%

Race

		#	%		State Avg
Black/African American		214	45%	▲	16%
Other		146	31%	▲	13%
Unknown		61	13%		3%
White/Caucasian		48	10%	▼	65%
Asian		3	1%		1%
Multiple Races		3	1%		1%
Am. Indian/Native Alaskan		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

▮ Unique Clients	▎ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Chemical Dependency Prgm640200
Community Health Services Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	407	514	-21%	▼
Admits	178	288	-38%	▼
Discharges	286	282	1%	
Service Hours	1,731	2,151	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	97%
✓ Valid TEDS Data		97%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		31%	49%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	96%
✓ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		97%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		33	12%	50%	53%	-38%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		356	86%	75%	90%	11%	▲
🔴 Stable Living Situation		329	79%	95%	90%	-16%	▼
🔴 Abstinence/Reduced Drug Use		146	35%	55%	59%	-20%	▼
🔴 Improved/Maintained Axis V GAF Score		172	45%	75%	68%	-30%	▼
🔴 Employed		66	16%	50%	44%	-34%	▼
🔴 Self Help		50	12%	60%	24%	-48%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		108	84%	90%	83%	-6%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		90	51%	75%	80%	-24%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	65	17%	▲
Admits	41	37	11%	▲
Discharges	45	30	50%	▲
Service Hours	328	313	5%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		92%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		24%	69%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		6	13%	50%	56%	-37%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		10	13%	20%	26%	-7%	
●	Stable Living Situation		55	72%	80%	85%	-8%	
●	Self Help		15	20%	60%	75%	-40%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		26	84%	90%	92%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢		▢	▢	▢	▢		83%
Discharges	▢	▢	▢	▢		▢	▢	▢	▢	▢	▢	▢	92%
Services	▢	▢	▢	▢	▢		▢	▢	▢	▢	▢		92%

▢ 1 or more Records Submitted to DMHAS
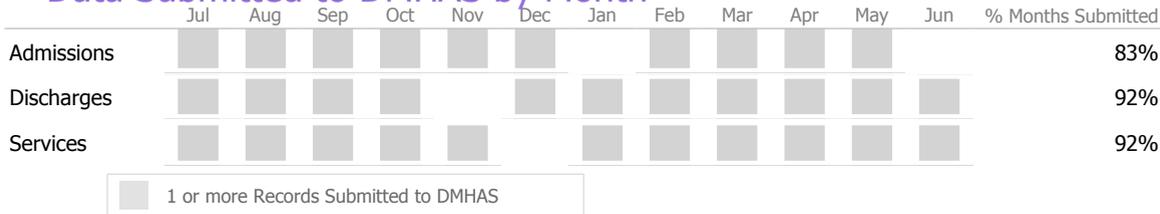
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs