Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	69	68	1%	
	Admits	38	24	58%	▲
	Discharges	31	24	29%	▲
	Service Hours	428	853	-50%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		69	100.0%

Consumer Satisfaction Survey   (Based on 65 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		94%	80%	92%
✔	Quality and Appropriateness		94%	80%	93%
✔	Respect		92%	80%	91%
✔	Access		91%	80%	88%
✔	Participation in Treatment		89%	80%	92%
✔	Overall		89%	80%	91%
🔴	Recovery		60%	80%	79%
🔴	Outcome		58%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		11	16%	13%
26-34		15	22%	23%
35-44		15	22%	19%
45-54		13	19%	23%
55-64		11	16%	16%
65+		3	4%	5%

Gender

Gender		#	%	State Avg
Male		38	55%	59%
Female		31	45%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		68	99% ▲	75%
Hisp-Puerto Rican		1	1% ▼	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				6%
Unknown				6%

Race

Race		#	%	State Avg
White/Caucasian		64	93% ▲	65%
Asian		2	3%	1%
Black/African American		1	1% ▼	17%
Multiple Races		1	1%	1%
Other		1	1% ▼	13%
Am. Indian/Native Alaskan				0%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	68	1%	
Admits	38	24	58%	▲
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Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	97%
✓ Valid TEDS Data		100%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		17%	54%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	96%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		20	65%	50%	56%	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		65	92%	75%	89%	17%	▲
✓ Employed		42	59%	50%	42%	9%	
✓ Stable Living Situation		68	96%	95%	88%	1%	
● Abstinence/Reduced Drug Use		25	35%	55%	56%	-20%	▼
● Improved/Maintained Axis V GAF Score		32	74%	75%	61%	-1%	
● Self Help		10	14%	60%	22%	-46%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		33	83%	90%	79%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		29	76%	75%	79%	1%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs