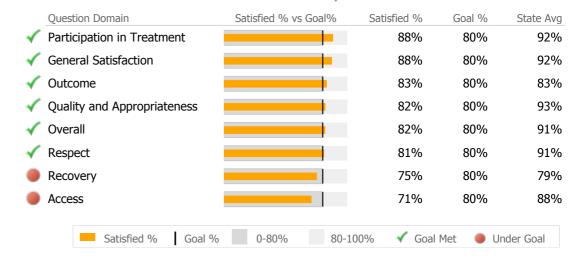**Shelter for the Homeless Inc.**
Stamford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	335	335	0%
	Admits			
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	335	100.0%

Consumer Satisfaction Survey   (Based on 89 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Participation in Treatment		88%	80%	92%
✔	General Satisfaction		88%	80%	92%
✔	Outcome		83%	80%	83%
✔	Quality and Appropriateness		82%	80%	93%
✔	Overall		82%	80%	91%
✔	Respect		81%	80%	91%
🔴	Recovery		75%	80%	79%
🔴	Access		71%	80%	88%

Satisfied %		Goal %		0-80%		80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		14	4%	13%
26-34		58	17%	23%
35-44		74	22%	19%
45-54		110	33%	23%
55-64		69	21%	16%
65+		10	3%	5%

Gender

Gender		#	%		State Avg
Male		332	99%	▲	59%
Female		3	1%	▼	41%
Transgender					0%

Race

Race		#	%		State Avg
Black/African American		122	36%	▲	17%
White/Caucasian		110	33%	▼	65%
Other		96	29%	▲	13%
Asian		4	1%		1%
Am. Indian/Native Alaskan		3	1%		0%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		204	61%	▼	75%
Hispanic-Other		85	25%	▲	6%
Hisp-Puerto Rican		30	9%		12%
Hispanic-Mexican		13	4%		1%
Hispanic-Cuban		2	1%		0%
Unknown		1	0%		6%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

597 S.Pacific St SocRe 118-284
Shelter for the Homeless Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	335	335	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		0	0%	90%	64%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Rapid Re-Housing Program - 250
Shelter for the Homeless Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Stable Living Situation		N/A	N/A	85%	80%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		N/A	N/A	90%	88%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs