

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,404	2,621	-8%
	Admits	1,719	1,896	-9%
	Discharges	1,748	1,931	-9%
	Service Hours	14,854	16,695	-11% ▼
	Bed Days	14,311	17,199	-17% ▼
	S.Rehab/PHP/IOP	2,276	743	206% ▲

### Consumer Satisfaction Survey (Based on 1,257 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ General Satisfaction		84%	80%	92%
✓ Respect		84%	80%	91%
✓ Overall		82%	80%	91%
● Access		79%	80%	88%
● Outcome		72%	80%	83%
● Recovery		69%	80%	79%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	1,099	35.3%
	Community Support	403	12.9%
	Social Rehabilitation	146	4.7%
	Crisis Services	145	4.7%
	Employment Services	125	4.0%
	Case Management	48	1.5%
	Residential Services	16	0.5%
	<b>Addiction</b>	Residential Services	644
Outpatient		372	11.9%
Case Management		32	1.0%
<b>Forensic MH</b>	Forensics Community-based	81	2.6%
	Residential Services	3	0.1%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	307	13%	13%	Male	1,489	62%	59%	
26-34	552	23%	23%	Female	914	38%	41%	
35-44	444	18%	19%	Transgender			0%	
45-54	574	24%	23%	<b>Race</b>	White/Caucasian	2,067	86% ▲	65%
55-64	404	17%	16%		Black/African American	234	10%	17%
65+	123	5%	5%		Other	61	3%	13%
					Asian	16	1%	1%
<b>Ethnicity</b>	Non-Hispanic	1,809	75%	75%	Am. Indian/Native Alaskan	10	0%	0%
	Hisp-Puerto Rican	443	18%	12%	Unknown	10	0%	3%
	Hispanic-Other	87	4%	6%	Multiple Races	6	0%	1%
	Unknown	41	2%	6%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	21	1%	1%					
Hispanic-Cuban	3	0%	0%					

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	10%	-20% ▼
Social Support		N/A	N/A	60%	64%	-60% ▼
Stable Living Situation		N/A	N/A	80%	81%	-80% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	63%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	880	864	2%
Admits	286	271	6%
Discharges	241	260	-7%
Service Hours	6,168	5,922	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	89%	77%
SA Screen Complete	90%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	61%	85%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		130	54%	50%	45%	4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		738	80%	60%	67%	20% ▲
Stable Living Situation		883	96%	95%	85%	1%
Employed		173	19%	30%	20%	-11% ▼
Improved/Maintained Axis V GAF Score		464	64%	75%	52%	-11% ▼

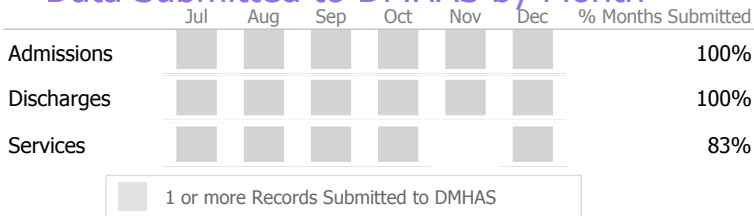
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		542	79%	90%	80%	-11% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		213	77%	75%	62%	2%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	64%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	74%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	20%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼
Social Support		N/A	N/A	60%	67%	-60% ▼
Stable Living Situation		N/A	N/A	95%	85%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	80%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	5	-40% ▼
Admits	1	2	-50% ▼
Discharges	-	3	-100% ▼
Bed Days	405	220	84% ▲

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	0%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	NaN	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic		
6 Month Updates	100%	100%
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	67%	67%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	50%	75%	50%	-25% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	6	315 days	1.2	37%	90%	37%	-53% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	132	-5%
Admits	32	33	-3%
Discharges	29	39	-26% ▼
Service Hours	699	898	-22% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		41	33%	35%	43%	-2%

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		82	85%	90%	95%	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

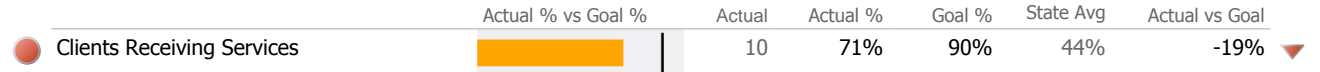
Actual | Goal Goal Met Below Goal

\* State Avg based on 40 Active Employment Services Programs

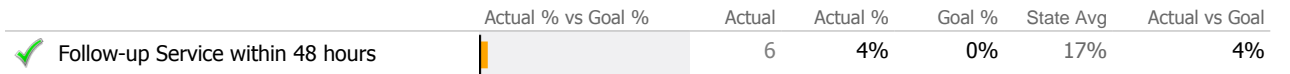
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	122	-34% ▼
Admits	63	114	-45% ▼
Discharges	70	105	-33% ▼
Service Hours	87	-	

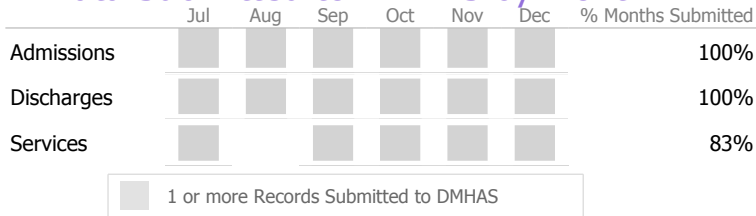
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	73	-12% ▼
Admits	68	72	-6%
Discharges	74	76	-3%
Bed Days	1,165	1,453	-20% ▼

### Discharge Outcomes

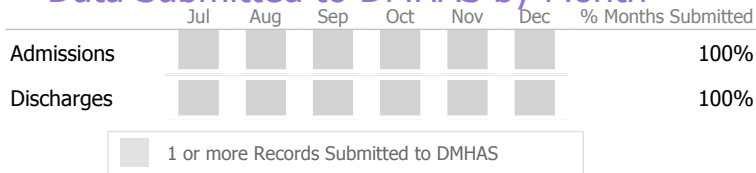
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		63	85%	85%	91%	0%
● Follow-up within 30 Days of Discharge		29	66%	90%	72%	-24% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	23 days	0.1	63%	90%	87%	-27% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

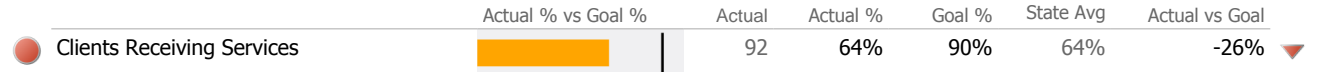
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 9 Active Respite Bed Programs

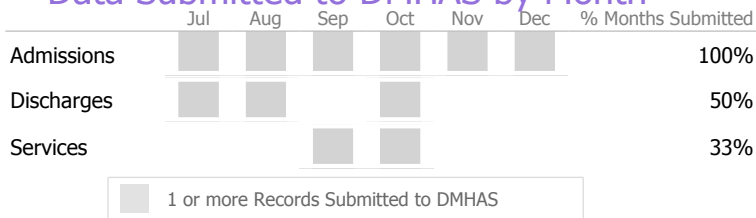
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	120	22% ▲
Admits	41	33	24% ▲
Discharges	4	35	-89% ▼
Service Hours	50	681	-93% ▼
Social Rehab/PHP/IOP Days	2,276	743	206% ▲

### Service Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	57	-93% ▼
Admits	-	8	-100% ▼
Discharges	4	39	-90% ▼
Service Hours	-	-	

### Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	80%	-50% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	221	225	-2%
Admits	68	78	-13% ▼
Discharges	57	71	-20% ▼
Service Hours	2,096	2,031	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	86%	77%
SA Screen Complete	86%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	73%	85%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	47%	50%	45%	-3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		168	71%	60%	67%	11% ▲
Stable Living Situation		230	97%	95%	85%	2%
Improved/Maintained Axis V GAF Score		134	72%	75%	52%	-3%
Employed		31	13%	30%	20%	-17% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		159	89%	90%	80%	-1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		52	83%	75%	62%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	25	-36% ▼
Admits	3	4	-25% ▼
Discharges	2	11	-82% ▼
Bed Days	2,676	3,238	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	96%
Cooccurring	Actual	State Avg
MH Screen Complete	83%	81%
SA Screen Complete	83%	80%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	50%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	60%	61%	-10% ▼
Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

### Recovery

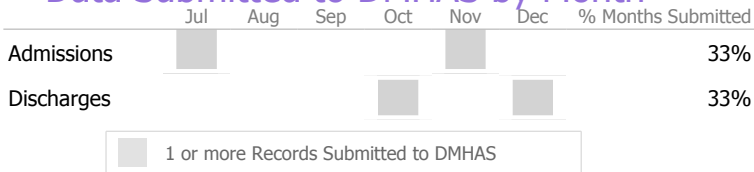
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	69%	60%	88%	9%
Stable Living Situation		15	94%	95%	98%	-1%
Employed		1	6%	25%	9%	-19% ▼
Improved/Maintained Axis V GAF Score		4	31%	95%	70%	-64% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	1,819 days	0.8	56%	90%	92%	-34% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic 6 Month Updates	N/A	71%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	22%	-20% ▼
Self Help		N/A	N/A	60%	75%	-60% ▼
Stable Living Situation		N/A	N/A	80%	82%	-80% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	87%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 17 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	3	6	-50% ▼
Discharges	4	4	0%
Service Hours	32	58	-45% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	100%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	83%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	50%	56%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		7	100%	75%	89%	25% ▲
Improved/Maintained Axis V GAF Score		5	100%	75%	61%	25% ▲
Stable Living Situation		7	100%	95%	88%	5%
Abstinence/Reduced Drug Use		2	29%	55%	56%	-26% ▼
Employed		1	14%	50%	42%	-36% ▼
Self Help		0	0%	60%	22%	-60% ▼

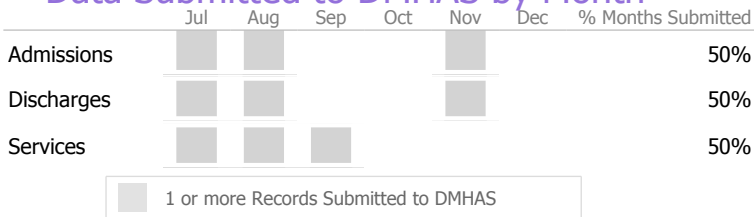
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	67%	90%	79%	-23% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	67%	75%	79%	-8%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

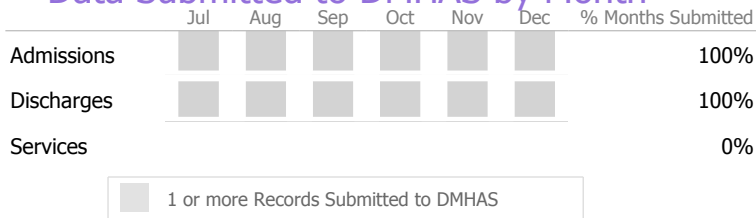
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	32	216% ▲
Admits	118	36	228% ▲
Discharges	118	36	228% ▲
Service Hours	-	-	

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		116	97%	75%	64%	22% ▲
● Community Location Evaluation		33	28%	80%	58%	-52% ▼
● Follow-up Service within 48 hours		22	27%	90%	50%	-63% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Mobile Crisis Team Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	196	-4%
Admits	111	129	-14% ▼
Discharges	120	119	1%
Service Hours	1,116	971	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	32%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	73%	96%
SA Screen Complete	73%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	73%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		85	71%	50%	56%	21% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		141	72%	55%	56%	17% ▲
✓ Not Arrested		174	88%	75%	89%	13% ▲
✓ Employed		114	58%	50%	42%	8%
● Stable Living Situation		185	94%	95%	88%	-1%
● Self Help		80	41%	60%	22%	-19% ▼
● Improved/Maintained Axis V GAF Score		96	69%	75%	61%	-6%

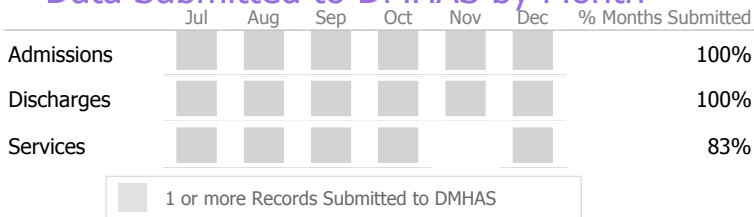
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		56	72%	90%	79%	-18% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		93	89%	75%	79%	14% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	61%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		96%
Cooccurring	Actual	State Avg
MH Screen Complete		81%
SA Screen Complete		80%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	9%	-25% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	70%	-95% ▼
Social Support		N/A	N/A	60%	88%	-60% ▼
Stable Living Situation		N/A	N/A	95%	98%	-95% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	125	1,122	-89% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		25	96%	85%	80%	11% ▲

### Service Utilization

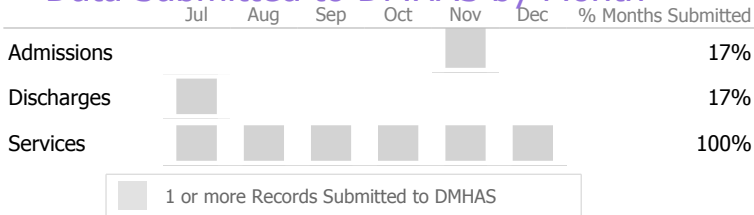
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		20	80%	90%	88%	-10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	81%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	22	214% ▲
Admits	67	19	253% ▲
Discharges	57	19	200% ▲
Bed Days	1,334	386	246% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Cooccurring</b>		
MH Screen Complete	93%	98%
SA Screen Complete	93%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		51	89%	80%	83%	9%
✓ No Re-admit within 30 Days of Discharge		55	96%	85%	94%	11% ▲
● Follow-up within 30 Days of Discharge		24	47%	90%	62%	-43% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		40	57%	70%	61%	-13% ▼
● Self Help		20	29%	60%	71%	-31% ▼
● Improved/Maintained Axis V GAF Score		14	25%	75%	89%	-50% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	25 days	0.0	242%	90%	88%	152% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	199	322	-38% ▼
Admits	166	293	-43% ▼
Discharges	201	294	-32% ▼
Bed Days	3,486	5,560	-37% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	95%
Valid TEDS Data	97%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Cooccurring</b>		
MH Screen Complete	99%	98%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		189	94%	80%	83%	14% ▲
✓ No Re-admit within 30 Days of Discharge		184	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		75	40%	90%	62%	-50% ▼

### Recovery

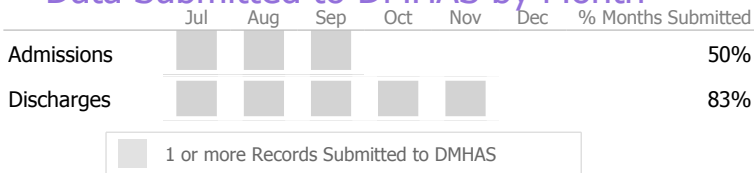
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		194	97%	75%	89%	22% ▲
✓ Self Help		160	79%	60%	71%	19% ▲
● Abstinence/Reduced Drug Use		112	55%	70%	61%	-15% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		39	21 days	0.2	49%	90%	88%	-41% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	12	142% ▲
Admits	14	11	27% ▲
Discharges	11	4	175% ▲
Bed Days	2,282	921	148% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	91%	70%	72%	21% ▲
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		6	60%	90%	59%	-30% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	14%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	48%	99%

### Recovery

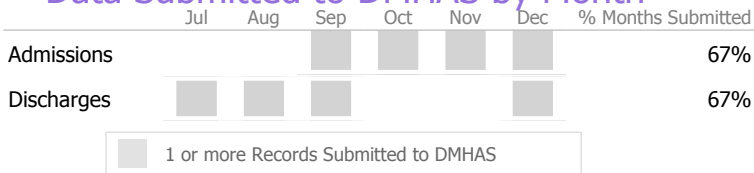
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		26	90%	70%	73%	20% ▲
● Improved/Maintained Axis V GAF Score		6	35%	95%	88%	-60% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	225 days	0.1	248%	90%	100%	158% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	59	-78% ▼
Admits	-	39	-100% ▼
Discharges	13	46	-72% ▼
Bed Days	651	1,874	-65% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	99%
Valid TEDS Data	98%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	14%
<b>Cooccurring</b>		
MH Screen Complete	N/A	95%
SA Screen Complete	N/A	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	100%	70%	72%	30% ▲
● No Re-admit within 30 Days of Discharge		10	77%	85%	92%	-8%
● Follow-up within 30 Days of Discharge		8	62%	90%	59%	-28% ▼

### Recovery

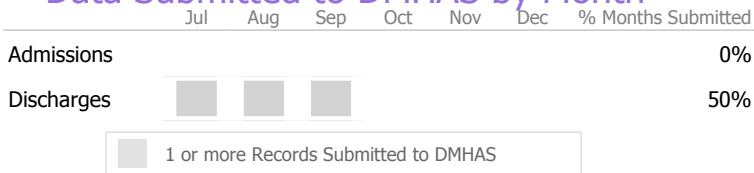
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		13	100%	70%	73%	30% ▲
✓ Improved/Maintained Axis V GAF Score		13	100%	95%	88%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		21	88 days	1.6	34%	90%	100%	-56% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	492	544	-10%
Admits	497	550	-10%
Discharges	508	551	-8%
Bed Days	2,312	2,278	1%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		460	91%	80%	79%	11% ▲
✓ No Re-admit within 30 Days of Discharge		456	90%	85%	85%	5%
● Follow-up within 30 Days of Discharge		235	51%	90%	55%	-39% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
Valid TEDS Data		100%
<b>On-Time Periodic</b>		
✓ 6 Month Updates		0%
<b>Cooccurring</b>		
MH Screen Complete		99%
SA Screen Complete		99%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		97%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	12 days	0.0	79%	90%	86%	-11% ▼

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over    ▼ < 10% Under

Legend: ■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	403	381	6%
Admits	55	50	10%
Discharges	85	47	81% ▲
Service Hours	3,172	3,458	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	82%	82%
SA Screen Complete	82%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	51%	83%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		53	62%	65%	70%	-3%

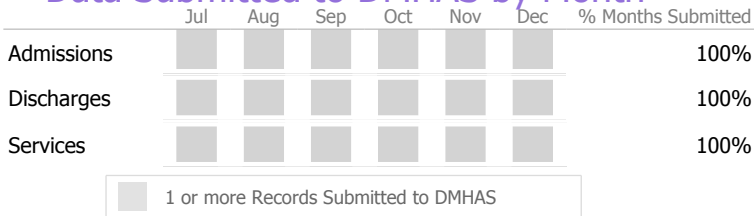
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		320	78%	60%	79%	18% ▲
Stable Living Situation		394	97%	80%	92%	17% ▲
Employed		41	10%	20%	11%	-10% ▼
Improved/Maintained Axis V GAF Score		149	41%	95%	58%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		306	95%	90%	96%	5%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

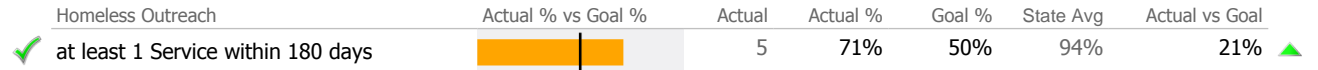
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active CSP Programs

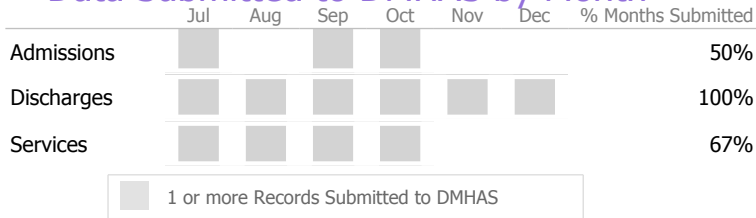
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	30	7%
Admits	7	13	-46% ▼
Discharges	10	14	-29% ▼
Service Hours	267	274	-3%

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	1	1	0%
Discharges	2	1	100% ▲
Service Hours	20	417	-95% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		14	78%	85%	80%	-7%

### Service Utilization

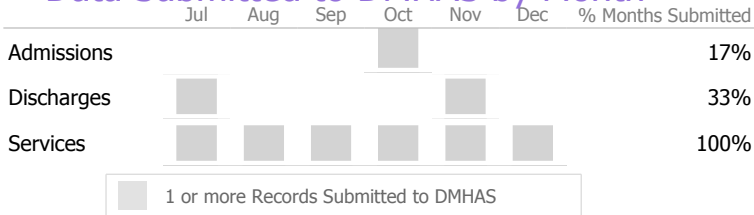
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	50%	90%	88%	-40% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	93%	81%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	196	-9%
Admits	117	133	-12% ▼
Discharges	137	125	10%
Service Hours	1,024	864	19% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	98%	93%
<b>On-Time Periodic</b>		
6 Month Updates	92%	54%
<b>Cooccurring</b>		
MH Screen Complete	99%	96%
SA Screen Complete	99%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	77%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		103	75%	50%	56%	25% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		179	95%	75%	89%	20% ▲
Abstinence/Reduced Drug Use		120	64%	55%	56%	9%
Stable Living Situation		183	97%	95%	88%	2%
Employed		96	51%	50%	42%	1%
Improved/Maintained Axis V GAF Score		132	89%	75%	61%	14% ▲
Self Help		46	24%	60%	22%	-36% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		49	92%	90%	79%	2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		86	75%	75%	79%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs