

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	70	69	1%
	Admits	12	3	300% ▲
	Discharges	11	10	10%
	Service Hours	2,359	2,482	-5%
	Bed Days	2,130	2,308	-8%
	S.Rehab/PHP/IOP	3,944	4,169	-5%

### Consumer Satisfaction Survey (Based on 91 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ General Satisfaction		96%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		94%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%



▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Social Rehabilitation	50	46.7%
	Residential Services	46	43.0%
	Case Management	11	10.3%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			▼ 13%	Male	46	66%	59%
26-34	5	7%	▼ 23%	Female	24	34%	41%
35-44	14	20%	19%	Transgender			0%
45-54	16	23%	23%				
55-64	23	33%	▲ 16%				
65+	12	17%	▲ 5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	67	96%	▲ 75%	White/Caucasian	59	84%	▲ 65%
Hispanic-Other	3	4%	6%	Black/African American	6	9%	17%
Hispanic-Cuban			0%	Other	3	4%	13%
Hispanic-Mexican			1%	Asian	1	1%	1%
Hisp-Puerto Rican			▼ 12%	Unknown	1	1%	3%
Unknown			6%	Am. Indian/Native Alaskan			0%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients (orange bar) | State Avg (vertical line)    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	1,446	1,472	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	91%
SA Screen Complete	0%	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

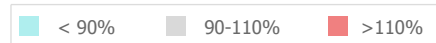
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	64%	-80% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	100%	90%	97%	10%
Social Support		6	67%	60%	76%	7%
Improved/Maintained Axis V GAF Score		6	75%	95%	66%	-20% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	2,901 days	0.5	98%	90%	98%	8%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

1 or more Records Submitted to DMHAS



\* State Avg based on 24 Active Group Home Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	2	-	
Discharges	1	2	-50% ▼
Bed Days	684	836	-18% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	81%
SA Screen Complete	0%	80%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	61%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	100%	60%	88%	40% ▲
Stable Living Situation		6	100%	95%	98%	5%
Employed		1	17%	25%	9%	-8%
Improved/Maintained Axis V GAF Score		2	50%	95%	70%	-45% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,134 days	0.8	46%	90%	92%	-44% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	30	7%
Admits	4	1	300% ▲
Discharges	2	-	
Service Hours	1,479	1,817	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	92%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	92%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	71%	-50% ▼

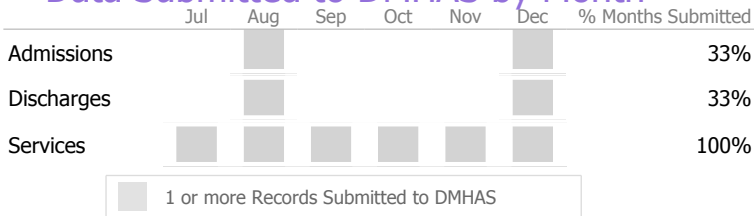
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		28	88%	60%	87%	28% ▲
Stable Living Situation		32	100%	85%	93%	15% ▲
Employed		7	22%	25%	13%	-3%
Improved/Maintained Axis V GAF Score		9	31%	95%	73%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	96%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

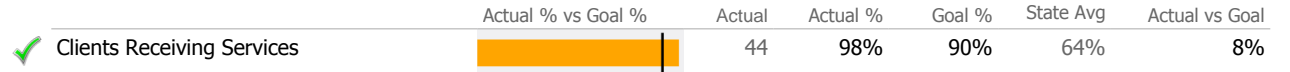
█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 51 Active Residential Support Programs

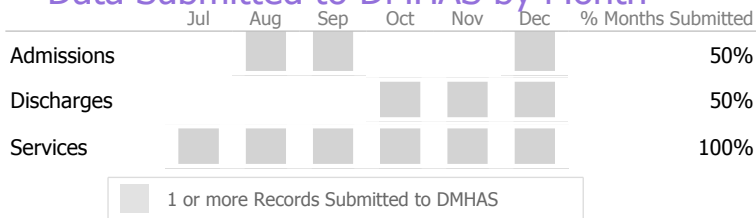
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	53	-6%
Admits	4	1	300% ▲
Discharges	5	8	-38% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	3,944	4,169	-5%

### Service Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	1	0%
Discharges	2	-	
Service Hours	879	665	32% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	80%	15% ▲

### Service Utilization

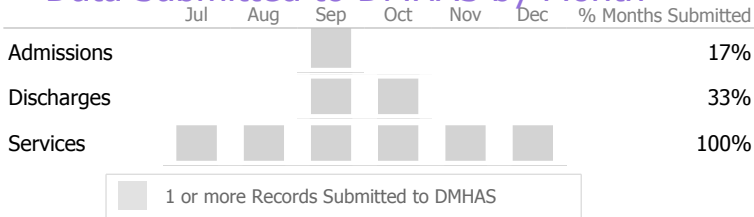
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs