Optimus Health Care-Bennett Behavioral Health
Stamford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	879	792	11%	▲
	Admits	113	89	27%	▲
	Discharges	73	75	-3%	
	Service Hours	2,758	2,739	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	834	94.7%
	Case Management	47	5.3%

Consumer Satisfaction Survey   (Based on 100 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		83%	80%	79%

Legend: ▬ Satisfied % | Goal %   ▬ 0-80%   ▬ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	60	7%	13%
26-34	122	14%	23%
35-44	112	13%	19%
45-54	218	25%	23%
55-64	227	26%	16%
65+	135	15%	5%

Gender

Gender	#	%		State Avg
Female	534	61%	▲	41%
Male	345	39%	▼	59%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	606	69%		75%
Hispanic-Other	253	29%	▲	6%
Hisp-Puerto Rican	17	2%		12%
Unknown	3	0%		6%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race	#	%		State Avg
White/Caucasian	665	76%	▲	65%
Black/African American	197	22%		17%
Asian	10	1%		1%
Other	6	1%	▼	13%
Unknown	1	0%		3%
Am. Indian/Native Alaskan				0%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

OP Clin. 121-210
Optimus Health Care-Bennett Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	834	789	6%
Admits	66	89	-26% ▼
Discharges	69	74	-7%
Service Hours	2,712	2,739	-1%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		83%	64%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		94%	77%
✓ SA Screen Complete		91%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	13%	50%	45%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		651	84%	75%	52%	9%
✓ Stable Living Situation		795	95%	95%	85%	0%
● Social Support		477	57%	60%	67%	-3%
● Employed		157	19%	30%	20%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		696	91%	90%	80%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		60	91%	75%	62%	16% ▲

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

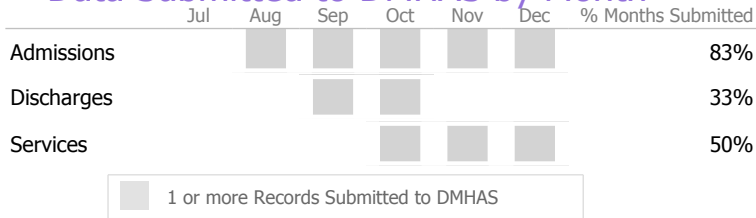**Outreach and Engagement Program**
Optimus Health Care-Bennett Behavioral Health
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47		
Admits	47	-	
Discharges	4	-	
Service Hours	46	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		47	100%	50%	80%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢	▢	▢	▢	▢	83%
Discharges			▢	▢			33%
Services				▢	▢	▢	50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs