**Martin House**
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 12 | 11 | 9% | |
| | Admits | 3 | 2 | 50% | ▲ |
| | Discharges | 3 | 2 | 50% | ▲ |
| | Service Hours | | - | | |
| | Bed Days | 1,563 | 1,556 | 0% | |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---|---|---|---|
| **Mental Health** | | | |
| | Residential Services | 12 | 100.0% |

## Consumer Satisfaction Survey   (Based on 8 FY15 Surveys)

| | Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|---|---|---|---|---|---|
| ✓ | Quality and Appropriateness | | 88% | 80% | 93% |
| ✓ | Participation in Treatment | | 88% | 80% | 92% |
| ✓ | General Satisfaction | | 88% | 80% | 92% |
| ✓ | Access | | 88% | 80% | 88% |
| 🔴 | Overall | | 75% | 80% | 91% |
| 🔴 | Respect | | 75% | 80% | 91% |
| 🔴 | Outcome | | 63% | 80% | 83% |
| 🔴 | Recovery | | 57% | 80% | 79% |

Legend: Satisfied %  |  Goal %   0-80%   80-100%   Goal Met   🔴 Under Goal

## Client Demographics

### Age

| Age | # | % | | State Avg |
|---|---|---|---|---|
| 18-25 | | | ▼ | 13% |
| 26-34 | 2 | 17% | | 23% |
| 35-44 | 3 | 25% | | 19% |
| 45-54 | 5 | 42% | ▲ | 23% |
| 55-64 | 1 | 8% | | 16% |
| 65+ | 1 | 8% | | 5% |

### Gender

| Gender | # | % | State Avg |
|---|---|---|---|
| Male | 8 | 67% | 59% |
| Female | 4 | 33% | 41% |
| Transgender | | | 0% |

### Ethnicity

| Ethnicity | # | % | | State Avg |
|---|---|---|---|---|
| Non-Hispanic | 12 | 100% | ▲ | 75% |
| Hispanic-Cuban | | | | 0% |
| Hispanic-Mexican | | | | 1% |
| Hispanic-Other | | | | 6% |
| Hisp-Puerto Rican | | | ▼ | 12% |
| Unknown | | | | 6% |

### Race

| Race | # | % | | State Avg |
|---|---|---|---|---|
| White/Caucasian | 9 | 75% | | 65% |
| Black/African American | 3 | 25% | | 17% |
| Am. Indian/Native Alaskan | | | | 0% |
| Asian | | | | 1% |
| Multiple Races | | | | 1% |
| Hawaiian/Other Pacific Islander | | | | 0% |
| Other | | | ▼ | 13% |
| Unknown | | | | 3% |

Legend: Unique Clients  |  State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

**Martin House - Recovery for Life - 255**
Martin House
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015  (Data as of Mar 22, 2016)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 12 | 11 | 9% | |
| Admits | 3 | 2 | 50% | ▲ |
| Discharges | 3 | 2 | 50% | ▲ |
| Bed Days | 1,563 | 1,556 | 0% | |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| ✔ Valid NOMS Data | | 100% | 99% |

| On-Time Periodic | | Actual | State Avg |
|---|---|---|---|
| ✔ 6 Month Updates | | 100% | 96% |

| Cooccurring | | Actual | State Avg |
|---|---|---|---|
| ✔ MH Screen Complete | | 100% | 81% |
| ✔ SA Screen Complete | | 100% | 80% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| ✔ Valid Axis I Diagnosis | | 100% | 100% |
| ✔ Valid Axis V GAF Score | | 100% | 94% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | ▢ | | ▢ | ▢ | | 50% |
| Discharges | ▢ | ▢ | | ▢ | | | 50% |

▢ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✔ | Treatment Completed Successfully | | 2 | 67% | 60% | 61% | 7% |
| ✔ | Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 80% | 10% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✔ Social Support | | 10 | 83% | 60% | 88% | 23% | ▲ |
| ✔ Stable Living Situation | | 12 | 100% | 95% | 98% | 5% | |
| 🔴 Employed | | 0 | 0% | 25% | 9% | -25% | ▼ |
| 🔴 Improved/Maintained Axis V GAF Score | | 8 | 89% | 95% | 70% | -6% | |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|
| ✔ Avg Utilization Rate | | 9 | 786 days | 0.5 | 94% | 90% | 92% | 4% |

| ▢ < 90% | ▢ 90-110% | ▢ >110% |
|---|---|---|

▲ > 10% Over    ▼ < 10% Under

| ▬ Actual | ▏ Goal | ✔ Goal Met | 🔴 Below Goal |
|---|---|---|---|

* State Avg based on 72 Active Supervised Apartments Programs