

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	310	318	-3%
	Admits	284	315	-10%
	Discharges	247	306	-19% ▼
	Service Hours	711	828	-14% ▼
	Bed Days	4,282	4,282	0%
	S.Rehab/PHP/IOP	169	136	24% ▲

### Consumer Satisfaction Survey

(Based on 199 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Access		92%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		88%	80%	79%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	190	49.0%
	IOP	124	32.0%
	Outpatient	74	19.1%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	44	14%	13%	Male	283	92%	59% ▲
26-34	113	36% ▲	23%	Female	25	8%	41% ▼
35-44	65	21%	19%	Transgender			0%
45-54	70	23%	23%				
55-64	18	6%	16%				
65+			5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	256	83%	75%	White/Caucasian	232	75%	65%
Hisp-Puerto Rican	27	9%	12%	Black/African American	39	13%	17%
Hispanic-Other	26	8%	6%	Other	35	11%	13%
Unknown	1	0%	6%	Am. Indian/Native Alaskan	2	1%	0%
Hispanic-Cuban			0%	Asian	2	1%	1%
Hispanic-Mexican			1%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	94	32% ▲
Admits	81	77	5%
Discharges	59	75	-21% ▼
Service Hours	68	18	
Social Rehab/PHP/IOP Days	169	136	24% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
6 Month Updates	15%	24%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	54%	50%	59%	4%
● Follow-up within 30 Days of Discharge		17	53%	90%	48%	-37% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		117	94%	75%	93%	19% ▲
✓ Abstinence/Reduced Drug Use		69	55%	55%	57%	0%
● Self Help		63	50%	60%	39%	-10%
● Stable Living Situation		88	70%	95%	90%	-25% ▼
✓ Improved/Maintained Axis V GAF Score		58	81%	75%	84%	6%
● Employed		14	11%	50%	32%	-39% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		55	83%	90%	72%	-7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	118	-37% ▼
Admits	34	77	-56% ▼
Discharges	17	69	-75% ▼
Service Hours	643	810	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
Valid TEDS Data	97%	93%
<b>On-Time Periodic</b>		
6 Month Updates	54%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	53%	50%	56%	3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		71	93%	75%	89%	18% ▲
✓ Abstinence/Reduced Drug Use		49	64%	55%	56%	9%
● Self Help		43	57%	60%	22%	-3%
● Stable Living Situation		62	82%	95%	88%	-13% ▼
● Employed		19	25%	50%	42%	-25% ▼
● Improved/Maintained Axis V GAF Score		18	42%	75%	61%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		52	88%	90%	79%	-2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		27	82%	75%	79%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	163	3%
Admits	151	143	6%
Discharges	151	143	6%
Bed Days	3,693	3,778	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	97%	98%
SA Screen Complete	98%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		123	81%	80%	83%	1%
No Re-admit within 30 Days of Discharge		136	90%	85%	94%	5%
Follow-up within 30 Days of Discharge		88	72%	90%	62%	-18%

### Recovery

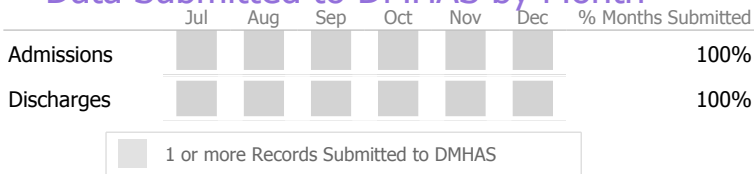
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		146	85%	60%	71%	25%
Improved/Maintained Axis V GAF Score		150	99%	75%	89%	24%
Abstinence/Reduced Drug Use		120	70%	70%	61%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	26 days	0.1	96%	90%	88%	6%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
  Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	18	18	0%
Discharges	20	19	5%
Bed Days	589	504	17% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	89%	98%
SA Screen Complete	89%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	90%	80%	83%	10% ▲
✓ No Re-admit within 30 Days of Discharge		20	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		11	61%	90%	62%	-29% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		19	86%	60%	71%	26% ▲
✓ Abstinence/Reduced Drug Use		21	95%	70%	61%	25% ▲
✓ Improved/Maintained Axis V GAF Score		20	100%	75%	89%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	36 days	0.1	107%	90%	88%	17% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs