

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,146	2,187	-2%
	Admits	1,756	1,794	-2%
	Discharges	1,758	1,798	-2%
	Service Hours	-	-	-
	Bed Days	105,468	100,318	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 205 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		87%	80%	92%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Respect		80%	80%	91%
● General Satisfaction		79%	80%	92%
● Recovery		77%	80%	79%
● Outcome		77%	80%	83%
● Access		70%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ● Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,530	70.3%
	Residential Services	0	0%
Forensic MH	Inpatient Services	351	16.1%
	Residential Services	0	0%
Mental Health	Inpatient Services	278	12.8%
	Residential Services	18	0.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	255	12%	13%	Male	1,591	74%	59%
26-34	566	26%	23%	Female	555	26%	41%
35-44	452	21%	19%	Transgender	0	0%	0%
45-54	502	23%	23%				
55-64	300	14%	16%				
65+	71	3%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,756	82%	75%	White/Caucasian	1,360	63%	65%
Hisp-Puerto Rican	253	12%	12%	Black/African American	394	18%	17%
Hispanic-Other	105	5%	6%	Other	330	15%	13%
Unknown	28	1%	6%	Multiple Races	26	1%	1%
Hispanic-Cuban	3	0%	0%	Asian	16	1%	1%
Hispanic-Mexican	1	0%	1%	Unknown	12	1%	3%
				Am. Indian/Native Alaskan	7	0%	0%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,105	940	18%	▲
Admits	1,215	1,051	16%	▲
Discharges	940	802	17%	▲
Transfers - In	4	6	-33%	▼
Transfers - Out	277	223	24%	▲
Bed Days	6,554	5,671	16%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		615	65%	80%	65%	-15% ▼
✓ No Re-admit within 30 Days of Discharge		881	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		322	52%	90%	52%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	87%	90%	87%	-3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
✓ Valid TEDS Data		100%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete		94%
✓ SA Screen Complete		94%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	203	182	12% ▲
Admits	122	124	-2%
Discharges	117	94	24% ▲
Transfers - In	3	8	-63% ▼
Transfers - Out	4	25	-84% ▼
Bed Days	15,525	12,186	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	45%	34%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	3%	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	8%	95%	13%	-87% ▼
No Re-admit within 30 Days of Discharge		115	98%	85%	97%	13% ▲
Follow-up within 30 Days of Discharge		4	44%	90%	63%	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		4	3%	95%	14%	-92% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		81	152 days	0.3	104%	90%	96%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	172	-37% ▼
Admits	4	7	-43% ▼
Discharges	11	16	-31% ▼
Transfers - In	5	21	-76% ▼
Transfers - Out	3	40	-93% ▼
Bed Days	18,107	21,311	-15% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	64%	95%	13%	-31% ▼
No Re-admit within 30 Days of Discharge		7	78%	85%	97%	-7%
Follow-up within 30 Days of Discharge		6	86%	90%	63%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		24	24%	95%	14%	-71% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		117	1,542 days	0.6	84%	90%	96%	-6%		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	42%	34%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	15%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							83%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	47	-6%
Admits	1	2	-50% ▼
Discharges	-	2	-100% ▼
Transfers - Out	5	1	400% ▲
Bed Days	7,484	2,219	237% ▲

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	13%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	97%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

Data Submission Quality

Measure	Actual	State Avg
Valid NOMS Data	97%	90%
6 Month Updates	8%	34%
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	100%
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	9%

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		12	28%	95%	14%	-67% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		34	403 days	0.4	120%	90%	96%	30% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

Measure	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	186	181	3%
Admits	48	54	-11% ▼
Discharges	44	45	-2%
Transfers - In	4	6	-33% ▼
Transfers - Out	3	2	50% ▲
Bed Days	25,965	24,957	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	45%	44%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	83%
SA Screen Complete	94%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	75%
Valid Axis V GAF Score	5%	13%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	73%	95%	54%	-22% ▼
No Re-admit within 30 Days of Discharge		38	90%	85%	88%	5%
Follow-up within 30 Days of Discharge		27	84%	90%	55%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		45	30%	95%	31%	-65% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	719 days	0.4	101%	90%	104%	11% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	45	-9%
Admits	3	1	200% ▲
Discharges	9	7	29% ▲
Transfers - In	1	5	-80% ▼
Bed Days	6,469	7,542	-14% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	78%	95%	54%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		8	89%	85%	88%	4%
● Follow-up within 30 Days of Discharge		0	0%	90%	55%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		17	45%	95%	31%	-50% ▼

Bed Utilization

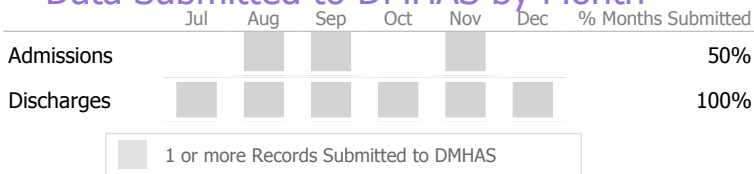
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	898 days	0.6	78%	90%	104%	-12% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	94%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	44%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	83%
✓ SA Screen Complete	71%	68%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	75%
Valid Axis V GAF Score	2%	13%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	20	20% ▲
Admits	10	5	100% ▲
Discharges	8	5	60% ▲
Transfers - In	1	2	-50% ▼
Bed Days	2,576	2,545	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	100%	95%	54%	5%
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	88%	15% ▲
● Follow-up within 30 Days of Discharge		4	50%	90%	55%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	44%
Cooccurring	Actual	State Avg
MH Screen Complete	75%	83%
✓ SA Screen Complete	88%	68%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	75%
✓ Valid Axis V GAF Score	17%	13%

Recovery

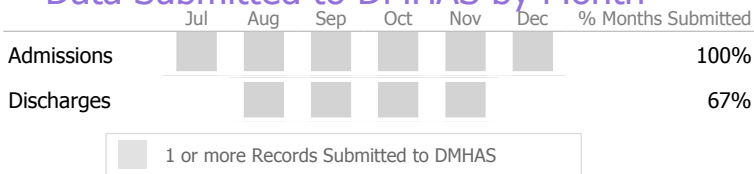
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	47%	95%	31%	-48% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	693 days	0.4	93%	90%	104%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	6	14	-57% ▼
Discharges	11	11	0%
Transfers - In	3	2	50% ▲
Transfers - Out	1	-	
Bed Days	3,344	2,911	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic		
6 Month Updates	0%	44%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	68%
Diagnosis		
Valid Axis I Diagnosis	100%	75%
Valid Axis V GAF Score	0%	13%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	95%	54%	-13% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	88%	15% ▲
Follow-up within 30 Days of Discharge		7	78%	90%	55%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	31%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	293 days	0.4	91%	90%	104%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	710	617	15% ▲
Admits	339	340	0%
Discharges	610	515	18% ▲
Transfers - In	285	265	8%
Transfers - Out	13	6	117% ▲
Bed Days	19,444	18,086	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		483	79%	80%	79%	-1%
No Re-admit within 30 Days of Discharge		582	95%	85%	95%	10%
Follow-up within 30 Days of Discharge		300	62%	90%	62%	-28%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	35 days	0.1	95%	90%	95%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	8	5	60% ▲
Discharges	8	5	60% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	83%	64%

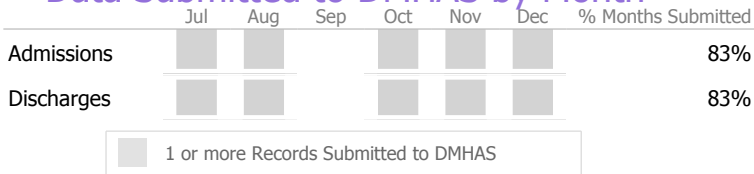
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	100%	95%	80%	5%
● No Re-admit within 30 Days of Discharge		3	38%	85%	77%	-47% ▼
● Follow-up within 30 Days of Discharge		4	50%	90%	86%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		4	31%	95%	20%	-64% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs