

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,855	1,661	12%	▲
	Admits	424	300	41%	▲
	Discharges	258	261	-1%	
	Service Hours	15,747	14,058	12%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		1,855	100.0%

Consumer Satisfaction Survey (Based on 447 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Outcome		90%	80%	83%
✓ Respect		89%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Recovery		87%	80%	79%
● Access		78%	80%	88%

Satisfied % | Goal % 0-80% 80-100%
 Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	173	9%	13%	Male	1,109	60%	59%
26-34	573	31%	23%	Female	741	40%	41%
35-44	453	24%	19%	Transgender			0%
45-54	358	19%	23%				
55-64	256	14%	16%				
65+	42	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,319	71%	75%	White/Caucasian	1,580	85%	▲ 65%
Unknown	294	16%	6%	Other	144	8%	13%
Hisp-Puerto Rican	171	9%	12%	Black/African American	121	7%	17%
Hispanic-Other	71	4%	6%	Asian	4	0%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	3	0%	0%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander	3	0%	0%
				Multiple Races			1%
				Unknown			3%

Unique Clients | State Avg
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	552	413	34% ▲
Admits	161	95	69% ▲
Discharges	83	63	32% ▲
Service Hours	6,007	3,384	77% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		49	59%	50%	54%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		563	97%	75%	96%	22% ▲
✓ Abstinence/Reduced Drug Use		380	66%	50%	75%	16% ▲
✓ Stable Living Situation		555	96%	90%	96%	6%
✓ Self Help		361	62%	60%	48%	2%
✓ Improved/Maintained Axis V GAF Score		409	92%	75%	76%	17% ▲
● Employed		220	38%	40%	44%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		94%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		95%
✓ SA Screen Complete		96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		482	97%	90%	88%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		306	55%	50%	63%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	245	212	16% ▲
Admits	53	57	-7%
Discharges	33	31	6%
Service Hours	3,267	2,949	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	96%	94%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	39%	50%	54%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		244	98%	75%	96%	23% ▲
Abstinence/Reduced Drug Use		170	69%	50%	75%	19% ▲
Self Help		180	73%	60%	48%	13% ▲
Stable Living Situation		239	96%	90%	96%	6%
Improved/Maintained Axis V GAF Score		194	93%	75%	76%	18% ▲
Employed		98	40%	40%	44%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		211	98%	90%	88%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		156	64%	50%	63%	14% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,066	1,042	2%
Admits	210	148	42% ▲
Discharges	142	167	-15% ▼
Service Hours	6,474	7,724	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	94%	94%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		113	80%	50%	54%	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,038	96%	75%	96%	21% ▲
Abstinence/Reduced Drug Use		731	68%	50%	75%	18% ▲
Employed		519	48%	40%	44%	8%
Stable Living Situation		1,036	96%	90%	96%	6%
Improved/Maintained Axis V GAF Score		811	90%	75%	76%	15% ▲
Self Help		486	45%	60%	48%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		890	95%	90%	88%	5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		738	69%	50%	63%	19% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

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■ Actual | Goal ✓ Goal Met ● Below Goal

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