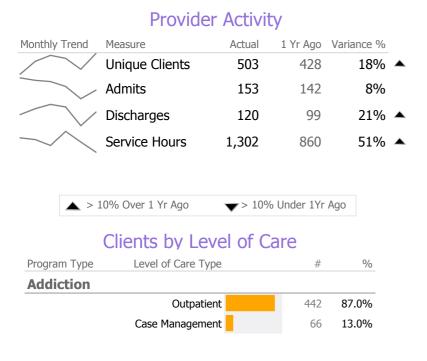**Community Health Services Inc.**
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	503	428	18%	▲
	Admits	153	142	8%	
	Discharges	120	99	21%	▲
	Service Hours	1,302	860	51%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	442	87.0%
	Case Management	66	13.0%

Client Demographics

Age

Age	#	%		State Avg
18-25	45	9%		13%
26-34	83	17%		23%
35-44	84	17%		19%
45-54	171	34%	▲	23%
55-64	99	20%		16%
65+	21	4%		5%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	273	54%	▼	75%
Hisp-Puerto Rican	174	35%	▲	12%
Hispanic-Other	34	7%		6%
Unknown	19	4%		6%
Hispanic-Cuban	3	1%		0%
Hispanic-Mexican				1%

Gender

Gender	#	%	State Avg
Male	269	54%	59%
Female	232	46%	41%
Transgender			0%

Race

Race	#	%		State Avg
Black/African American	219	44%	▲	17%
Other	161	32%	▲	13%
Unknown	63	13%		3%
White/Caucasian	52	10%	▼	65%
Asian	3	1%		1%
Multiple Races	3	1%		1%
Am. Indian/Native Alaskan	1	0%		0%
Hawaiian/Other Pacific Islander	1	0%		0%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Chemical Dependency Prgm640200
Community Health Services Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	442	388	14%	▲
Admits	124	128	-3%	
Discharges	107	89	20%	▲
Service Hours	1,102	789	40%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	97%
✓ Valid TEDS Data		99%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	54%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	96%
✓ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		99%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		8	7%	50%	56%	-43%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Not Arrested		296	67%	75%	89%	-8%	
● Abstinence/Reduced Drug Use		101	23%	55%	56%	-32%	▼
● Stable Living Situation		272	61%	95%	88%	-34%	▼
● Employed		46	10%	50%	42%	-40%	▼
● Self Help		30	7%	60%	22%	-53%	▼
● Improved/Maintained Axis V GAF Score		34	10%	75%	61%	-65%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		176	52%	90%	79%	-38%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		65	52%	75%	79%	-23%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	40	65%	▲
Admits	29	14	107%	▲
Discharges	13	10	30%	▲
Service Hours	200	71	180%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		7%	71%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		10	15%	20%	22%	-5%	
● Stable Living Situation		48	73%	80%	82%	-7%	
● Self Help		12	18%	60%	75%	-42%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		42	79%	90%	87%	-11%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs