

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	61	80	-24%	▼
	Admits		26	-100%	▼
	Discharges		25	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	61	100.0%

Client Demographics

Age	#	%	State Avg
18-25	3	5%	16% ▼
26-34	9	15%	24%
35-44	16	26%	19%
45-54	16	26%	23%
55-64	14	23%	14%
65+	3	5%	4%

Gender	#	%	State Avg
Male	43	70%	60%
Female	18	30%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	52	85%	75%
Hispanic-Other	6	10%	6%
Hisp-Puerto Rican	3	5%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
Black/African American	31	51%	17% ▲
White/Caucasian	21	34%	66% ▼
Other	6	10%	13%
Am. Indian/Native Alaskan	1	2%	1%
Multiple Races	1	2%	1%
Hawaiian/Other Pacific Islander	1	2%	0%
Asian			1%
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

HOMELESS OUTREACH

THE OPEN DOOR SHELTER INC

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

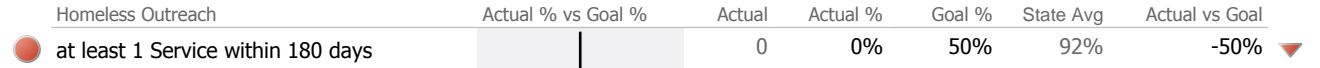
Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	29	-14% ▼
Admits	-	2	-100% ▼
Discharges	-	4	-100% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	60	-33% ▼
Admits	-	24	-100% ▼
Discharges	-	21	-100% ▼
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	92%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs